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Agenda

Scrutiny Co-ordination Committee

Time and Date

11.30 am on Wednesday, 29th July, 2015

Place

Committee Rooms 2 and 3 - Council House

Public Business

- 1. Apologies and Substitutions
- 2. Declarations of Interest
- Minutes
 - (a) To agree the minutes of the previous meeting held on 8th July, 2015 (Pages 3 8)
 - (b) Matters Arising
- 4. Council Plan Performance 2014-15 and Revised Council Plan 2015 (Pages 9 48)

Report of the Chief Executive

Councillor Gannon, Cabinet Member for Strategic Finance and Resources has been invited to the meeting for the consideration of this item

5. Outstanding Issues

All Outstanding Issues have been included in the Work Programme

6. **Scrutiny Co-ordination Committee Work Programme 2015/2016** (Pages 49 - 56)

Report of the Scrutiny Co-ordinator

7. Any Other Items of Public Business

Any other items of public business which the Chair decides to take as a matter of urgency because of the special circumstances involved.

Private Business

Nil

Chris West, Executive Director, Resources, Council House Coventry

Tuesday, 21 July 2015

Notes:1) The person to contact about the agenda and documents for this meeting is Liz Knight, Governance Services, Council House, Coventry, telephone 7683 3065, alternatively Tel: 024 7683 3073 Email: liz.knight@coventry.gov.uk

- 2) Council Members who are not able to attend the meeting should notify Liz Knight no later than 9.00 a.m. on the day of the meeting, giving their reasons for absence and the name of the Council Member (if any) who will be attending the meeting as their substitute.
- 3) Scrutiny Board Members who have an interest in any report referred to this meeting, but who are not Members of this Committee, have been invited to notify the Chair by 12 noon on the day before the meeting that they wish to speak on a particular item. The Member must indicate to the Chair their reason for wishing to speak and the issue(s) they wish to raise.

Membership: Councillors N Akhtar (Deputy Chair), J Blundell, G Duggins (Chair), T Khan, R Lakha, J Mutton, M Mutton, K Taylor and D Welsh

By invitation: Councillor D Gannon

Please note: a hearing loop is available in the committee rooms

If you require a British Sign Language interpreter for this meeting OR if you would like this information in another format or language please contact us.

Liz Knight

Tel: 024 7683 3073 Email: liz.knight@coventry.gov.uk

Agenda Item 3a

Coventry City Council Minutes of the Meeting of Scrutiny Co-ordination Committee held at 10.00 am on Wednesday, 8 July 2015

Present:

Members: Councillor G Duggins (Chair)

Councillor N Akhtar (Deputy Chair)

Councillor S Bains (substitute for Councillor J Mutton)

Councillor R Lakha

Councillor T Sawdon (substitute for Councillor Blundell)
Councillor P Seaman (substitute for Councillor M Mutton)

Councillor K Taylor Councillor D Welsh

Other Members: Councillor J Clifford, Deputy Cabinet Member for Health and

Adult Services

Councillor A Lucas, Cabinet Member for Policy and

Leadership

Councillor K Maton, Cabinet Member for Business Enterprise

and Employment

Councillor E Ruane, Cabinet Member for Children and Young

People

Employees (by Directorate):

Chief Executive's: J Moore, J Venn

People: Y Corden, J Simmons, S Whitmore

Resources: V Castree, L Knight, A West

Other representatives: K Beasley, Coventry and Warwickshire Partnership Trust

N Hutton, Coventry and Warwickshire Partnership Trust

Apologies: Councillors J Blundell, J Mutton and M Mutton

Public Business

1. Declarations of Interest

There were no disclosable pecuniary interests declared.

2. Minutes

The minutes of the meeting held on 1st April, 2015 were signed as a true record. There were no matters arising.

3. Overview and Scrutiny Management

The Committee noted that reports of the Chief Executive concerning 'Devolution and Economic Growth – A Combined Authority for the West Midlands' had been

considered by Cabinet at their meetings on 28th May and 17th June, 2015. The Committee noted that Councillor Duggins, Chair of Scrutiny Co-ordination Committee had attended both meetings and agreed that the decisions were urgent and that call-in should not apply.

In accordance with Part 3E, paragraph 19.4 of the Council's Constitution, the reports were presented to Scrutiny Co-ordination Committee to inform them of the reasons for urgency. The reason for urgency at the first meeting was that effect needed to be given to decisions in relation to this matter at the earliest opportunity. The reason for urgency at the second meeting was that in order to meet the timescales, engagement on this issue needed to commence immediately and could not be deferred.

4. Devolution and Economic Growth - A Combined Authority for the West Midlands, Progress Report

The Committee received a verbal update from the Assistant Director, Policy concerning the latest position on the creation of a combined authority for the West Midlands. Councillor Lucas, Cabinet Member for Policy and Leadership and Councillor Maton, Cabinet Member for Business, Enterprise and Employment attended the meeting for the consideration of this item.

The Local Democracy, Economic Development and Construction Act set out the statutory process for the establishment of a combined authority. Initially two or more councils undertake a review of their area specifically in relation to the effectiveness and efficiency of transport and arrangements to promote economic development and regeneration within the area covered by the review. This includes consultation with residents, businesses and other local organisations. The local authorities then publish a 'scheme' for the proposed authority which is submitted to the Secretary of State. A further formal process of consultation is undertaken before an order is made to be approved by Parliament.

Birmingham and the Black Country declared their intention to set up a combined authority last November and asked Coventry and other neighbouring authorities to consider joining, so there was now a requirement to work to a tight timescale. The intention was that a combined authority would be set up by April 2016.

Local engagement was currently taking place. At the Council meeting on 14th July, the Council would debate and agree to consultation taking place between 1st August and 7th September on the review and draft scheme. The Council would then decide whether to decide to proceed and submit the scheme to the Secretary of State.

Attention was drawn to the launch of the combined authority which took place in Coventry on 6th July and to the support that had been received from the three LEPs.

Councillor Lucas and Councillor Maton outlined their support for Coventry being part of the West Midlands combined authority, particularly in light of the economic and regeneration benefits and the importance of size, scale and ambition. Further information was provided on the position of Warwickshire.

The Committee questioned the officer and Cabinet Members on a number of issues and responses were provided, matters raised included:

- Clarification about the position of a 'metro mayor'
- The importance of effective engagement to get the right message across
- A concern about the strong existing relationship between Birmingham and the Black Country
- Whether it would be better for Coventry to combine with Warwickshire.

5. Under 18's Conceptions - Current Situation in Coventry

The Committee considered a briefing note of the Director of Public Health which provided an update on the under 16 and under 18 conception rates in Coventry and outlined the actions being taken which aimed to continue to reduce the teenage conception rates in the city. Councillor Ruane, Cabinet Member for Children and Young People and Councillor Clifford, Deputy Cabinet Member for Health and Adult Services attended the meeting for the consideration of this item. Kerry Beasley and Natalie Hutton, Coventry and Warwickshire Partnership Trust, were also in attendance.

The current under 16 and under 18 conception rates in Coventry were higher than both the national and West Midlands average although data from recent years suggested that the city was sustaining a downward trend.

Research had demonstrated that under 18 conceptions were associated with a wide range of complex factors. In 2009 the National Support Team reviewed the practice in Coventry and provided guidance to decrease the number of under 18 conceptions. The briefing note set out the actions now being undertaken in response. Under strategic leadership and accountability, reference was made to the redesigned sexual health service which was recently retendered and to the development of a city wide Sexual Health Action Plan, a copy of which was set out at an appendix to the briefing note. The key priorities were also detailed. A Sexual Health Programme Board had been established to monitor the delivery of the Action Plan.

Information was provided on relationship and sex education in and outside of school settings; the support available to parents to enable them to discuss relationship and sex; young people friendly contraceptive services and condom schemes; training for health and non-health professionals; targeted prevention for young people at risk; and communicating strong messages to young people.

The Committee questioned the officers and Cabinet Member on a number of issues and responses were provided, matters raised included:

- A concern about the support provided for vulnerable young people at The Foyer
- Concerns that Grace Academy didn't promote the C-card and how relationship education is being taught
- A request for Ward Councillors to be informed of the situation in their Ward including potential hot spots
- The importance of educational opportunities and raising low aspirations

- A request for information on Local After Children and details relating to different ethnic groups
- The partnership work with the two local universities
- The support being given to Looked After Children to enable them to gain apprenticeships or to continue studying after leaving school.

RESOLVED that:

- (1) The review of the current data available regarding teenage pregnancy in Coventry be noted and the actions outlined in the briefing note, aimed at continuing to reduce the teenage conception rate in Coventry, be endorsed.
- (2) Officers to explore the possibility of making more local data relating to Wards and hotspots available to Members, subject to data protection and confidentiality requirements.
- (3) Officers to explore the possibility of identifying more detailed data where it helps understanding and targeting of actions, including Looked After Children and ethnicity, subject to data protection and confidentiality requirements.
- (4) A briefing note be circulated to Committee members providing an update on the current position at The Coventry Foyer including how concerns raised are being addressed.
- 6. Coventry Strategic Objectives Plan for Children and Young People Who Are Missing, at Risk of or Experiencing Sexual Exploitation

The Committee considered a report of the Executive Director of People on the 'Coventry Strategic Objectives Plan for Children and Young People who are Missing, at Risk of, or Experiencing Sexual Exploitation'. The report was approved by the Cabinet Member for Children and Young People at his meeting on 30th June, and Councillor Ruane attended the meeting for the consideration of this item.

The report provided an update on the Coventry Strategic Objectives Delivery Plan for children and young people who were missing, at risk of, or experiencing child sexual exploitation (CSE). The CSE Delivery Plan was a multi-agency plan which was monitored by the CSE Steering Group, who received regular updates on progress against the delivery plan. A copy of the plan was attached as an Appendix to the report. A key aspect of the plan was to proactively identify children and young people who could be vulnerable to this and other types of harmful behaviour so that interventions that negated or minimised risk could be provided.

The report also provided an update on the new CSE Team that went 'live' in April and was based in Christchurch House with the Referral and Assessment Service and MASH. For the first six weeks the team had focused on team induction. Following consultation with young people, the team had been named 'Coventry Horizon'. Team members were working well together and were very enthusiastic and motivated. A team manager commenced employment in June.

The Committee questioned the officers and Cabinet Member on a number of issues and responses were provided, matters raised included:

- The importance of informing Ward Councillors about issues and potential hot spots in their area
- The importance of Councillors attending training sessions
- The position concerning Looked After Children and how the situation was handled when children returned after they had been missing including finding out if they had been exploited
- The importance of involving all communities to reinforce the message that CSE was not acceptable under any circumstance and that everyone has a responsibility for safeguarding children
- What support was provided to the Roma community to ensure children and teenagers attended school
- What was happening to taxi drivers who operated in Coventry but were licensed by another authority, would they be offered CSE training
- DBS checks for Councillors
- Monitoring of the RAG targets and timescales included in the CSE Delivery Plan.

RESOLVED that:

- (1) The report submitted to the Cabinet Member for Children and Young People meeting on 30th June, 2015 be noted.
- (2) A progress report be submitted to the Scrutiny Co-ordination Committee meeting scheduled for 10th February, 2016 including an update on timescales and a comparison of the RAG ratings included in the CSE Delivery Plan.

7. Civic Visit to Dresden, 12 to 15 February, 2015

The Committee considered a report of the former Lord Mayor, Councillor Hazel Noonan, concerning her civic visit to Dresden, Germany from 12th to 15th February, 2015 with representatives from Coventry Cathedral. The purpose of the visit was to represent Coventry at a number of ceremonial events as part of the 70th anniversary of the destruction of Dresden. HRH The Duke of Kent and the Archbishop of Canterbury were also in attendance.

RESOLVED that:

- (1) The report be noted.
- (2) The report on this and other similar visits be highlighted as part of Coventry's City of Culture bid, in light of the evidence of Coventry's strong international twinning and cultural links.

8. Scrutiny Work Programme 2015/16

The Committee considered a briefing note of the Scrutiny Co-ordinator appended to which was the 2015/16 work programme for all the Scrutiny Boards and the

Committee itself. The issues included had been identified at the first informal meetings of the current municipal year.

RESOLVED that approval be given to the content of the initial work programme and Scrutiny Boards be requested to give priority to significant issues.

9. Scrutiny Co-ordination Committee Work Programme 2015/2016

The Committee considered their Work Programme for the new municipal year.

RESOLVED that the Work Programme be updated as follows:

- (1) Marmot and the Council Plan Half Year Performance and Equalities to be considered at the meeting on 13th January, 2016.
- (2) An update on Child Sexual Exploitation to be considered at the meeting on 10th February, 2016.
- (3) City Centre First and City Centre Disposal and Coroner's Office to be removed from the outstanding items on the work programme list.

10. Outstanding Issues

The Committee noted that all outstanding issues had been included in the Work Programme for the current year.

11. Any Other Items of Public Business

There were no other items of public business

(Meeting closed at 12.00 pm)

Agenda Item 4



Public report
Cabinet

Cabinet Scrutiny Co-ordination Committee

7 July 2015 29 July 2015

Name of Cabinet Member:

Cabinet Member for Strategic Finance and Resources – Councillor D Gannon

Director Approving Submission of the report:

Chief Executive

Ward(s) affected:

None

Title:

Council Plan Performance 2014/15 and revised Council Plan 2015

Is this a key decision?

No

Executive Summary:

The Council Plan setting out the strategic direction and priorities for the next ten years was approved by Council in January 2014.

The Council Plan is reviewed annually and this report summarises performance in 2014/15. Progress is reported in relation to the plan priorities and a set of key headline indicators. Where applicable contextual information has been included to describe what is happening in Coventry and how this compares with elsewhere.

There are revisions to the Council Plan for 2015 which reflect the progress to date and newer priorities. The Council's ambition is for Coventry to be a top ten city where everybody can share in the benefits of growth including our most vulnerable residents.

The Council's equality objectives are also aligned to the Council Plan priorities and these have not changed. Some of the equality measures are identified in this performance report and a more detailed report will be submitted to Cabinet Member (Policing and Equalities) in September 2015.

Recommendations:

Cabinet is asked to:

- (i) Approve the end of year performance report for 2014/15
- (ii) Approve the revisions to the Council Pan for 2015

Scrutiny Co-ordination Committee is asked to:

(i) Consider the content of the report and identify any areas to be addressed in the work programmes of the Scrutiny Boards.

List of Appendices included:

Appendix A – Council Plan End of Year Performance Report 2014/15 Appendix B – Council Plan, Revised January 2015

Background papers:

None

Other useful documents

Council Plan – January 2014 http://www.coventry.gov.uk/councilplan/

Council Plan End of Year Performance Report 2013/14 (8 July 2014)

http://democraticservices.coventry.gov.uk/documents/s18165/Council%20Plan%20Performance%20Report%20201314.pdf

Council Plan Half Year Performance Report (2 December 2014)

http://democraticservices.coventry.gov.uk/documents/s20805/Council%20Plan%20Half%20Year%20Performance%20Report%202014-15.pdf

Equality Strategy – half year progress report 2014/15 (22 January 2015) http://democraticservices.coventry.gov.uk/documents/s21608/Equality%20Strategy%20-%20Half%20Year%20Progress%20Report%202014-2015.pdf

Has it been or will it be considered by Scrutiny?

Scrutiny Co-ordination Committee – 29 July 2015

Has it been or will it be considered by any other Council Committee, Advisory Panel or other body?

Nο

Will this report go to Council?

No

Report title: Council Plan - Performance Report 2014/15

1. Context (or background)

- 1.1 The new Council Plan setting out the strategic direction and priorities for the next ten years was approved by Council in January 2014. Through its plans for growth the Council wants the city to become more prosperous and to meet the needs of its citizens. The Council believes that economic prosperity will create more resources which can then be redistributed more equally. The plan is reviewed annually in light of new of changing priorities and revisions to the plan are presented for approval.
- 1.2 The performance report looks at the progress that has been made in 2014/15 in relation to the plan priorities and a set of key headline indicators. This is in the context of continued cuts to government grants meaning that by 2015 the Council has £200 less to spend per person as compared to 2010. The report is a high-level summary and gives an overview including, where applicable, contextual information to describe what is happening in Coventry and how this compares with elsewhere. Where headline indicators have been reported previously, progress has been compared with previous years; where the indicator is new this will form the baseline against which to measure future progress.

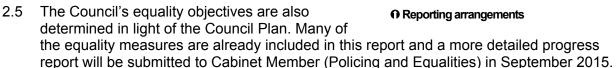
2 Options considered and recommended proposal

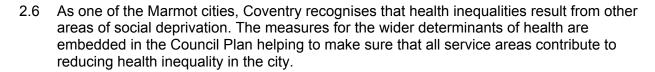
- 2.1 The performance report (Appendix A) shows the progress that has been made for 2014/15 despite a further reduction in government funding of £15m. There are 58 headline indicators: 32 improved, 3 stayed the same, 19 worsened and progress cannot be determined for the remaining 4.
- 2.2 The Council Plan has been revised for 2015 (Appendix B). Whilst the changes are relatively small they reflect progress to date and changing priorities. The Council's ambition is for Coventry to become a top ten city where everybody can share in the benefits of growth including our most vulnerable residents. Changes to the Council Plan for 2015 include:
 - recognising Coventry as a visitor destination and centre for arts & culture, sports & leisure; music & events and increasing the range of people able to access them;
 - clarifying that the priorities are being delivered with fewer resources:
 - reflecting the work done on age-friendly cities acknowledging the needs of older people under the reducing health inequalities section:
 - "working with neighbours" in recognition of the work and connections with neighbouring authorities.
- 2.3 The Council Plan strategic priorities are delivered through strategic and operational plans and this is set out in the Council's performance management framework.

Strategic: key strategies are in place to deliver the Council Plan priorities and these are reported to and monitored through the relevant Cabinet Member. Wherever possible the headline indicators selected for reporting progress of the Council Plan priorities are also those used to monitor the relevant strategies and thereby performance reporting is aligned.

Operational: each Directorate is responsible for ensuring that the Council Plan priorities are reflected in their service plans and individual objectives. They will also ensure that there are appropriate monitoring arrangements in place to identify progress and to take corrective action as needed.

- 2.4 This report provides the high-level summary of performance and more detailed information is accessible through the Council's web pages. The reporting arrangements consist of:
 - Council Plan performance report providing a high-level summary to Cabinet every six months;
 - web-based indicator reports setting out historical trends, comparators, interactive maps, and data visualisations, and
 - online links to the Council's key strategies and progress reports.





3 Results of consultation undertaken

3.1 Where appropriate, perception measures collected through surveys are used in the performance report to help to understand Coventry citizens' views of the Council and its services.

4. Timetable for implementing this decision

4.1 This report is the top-level summary of the reporting framework. The web-based reporting system continues to be updated on a regular basis so that it contains the most up-to-date performance information. A further progress report for 2015/16 half year will be reported in December 2015.

5. Comments from the Executive Director of Resources

5.1 Financial implications

The reporting arrangements outlined in section 2.4 have been developed around the existing performance management system and ICT provision. There have been no additional costs identified. The Council Plan is supported by and should be considered alongside the Council's Medium Term Financial Strategy approved by Council in November 2014.

5.2 Legal implications

The Government has set up a single comprehensive list of all the data that it expects local government to provide to central government. This has meant that there is now more flexibility to select performance measures and to determine arrangements that meet the Council's priorities at a local level. This report describes the reporting arrangements for the Council Plan which also need to take account of the Government's Code of Recommended Practice for Local Authorities on Data Transparency.



6. Other implications

6.1 How will this contribute to achievement of the Council's key priorities?

The performance report 2014/15 shows progress against the Councils priorities as set out in the Council Plan. The Council Plan has been revised for 2015/16 to make sure that it is up to date and reflects the Councils most current priorities. The performance management framework describes how the Council directorates plan to deliver these priorities.

6.2 How is risk being managed?

The performance management framework helps the Council to manage risk by systematically measuring progress in relation to the priorities of the Council Plan. This is in the context of less resource available to the Council. The review means that areas where good progress is being made can be identified, as well as those areas where progress is not as expected and where corrective action may be needed.

6.3 What is the impact on the organisation?

The Council Plan vision and objectives impact on all of the Council's directorates. Effective performance management arrangements at all levels will help to ensure that the Council's priorities are delivered.

6.4 Equalities / EIA

Planning and reporting on the Council priorities and objectives will have due regard to the duty under section 149 of the Equality Act 2010 and the need to:

- a) eliminate unlawful discrimination, harassment, and victimisation;
- b) meet the needs of people regardless of their background; and
- c) encourage all people to participate in public life or in other activities where their participation is low.

Setting equality objectives contributes to meeting the Equality Act 2010 (Specific Duties) Regulations 2011. The Council has consulted with local equality groups on the equality measures linked to the revised equality objectives and the Council Plan.

6.5 Implications for (or impact on) the environment

Progress will be measured through energy use in Council buildings and schools and carbon dioxide emissions from local authority operations.

6.6 Implications for partner organisations

Whilst this report reflects progress against the Council's priorities, it also includes actions and measures where the contribution of partners is key to their delivery. The contribution of partners is reflected in the report summaries.

Report author(s):

Name and job title: Carol Dear, Corporate Performance Co-ordinator

Directorate:

Chief Executive's Directorate

Tel and email contact:

02476 833226

carol.dear@coventry.gov.uk

Enquiries should be directed to the above person.

Contributor/approver name	Title	Directorate or organisation	Date doc sent out	Date response received or approved
Contributors:				
Jenni Venn	Assistant Director Policy, Partnership and Performance	Chief Executive's	8 June 15	8 June 15
Martin Yardley	Director	Place	15 June 15	23 June15
Mark Godfrey	Director	People	15 June 15	23 June15
Chris West	Director	Resources	15 June 15	23 June15
Si Chun Lam	Corporate Performance Officer	Chief Executive's	8 June 15	8 June 15
Bev McLean	Performance Information Officer	Chief Executive's	8 June 15	8 June 15
Michelle Salmon	Governance Services Officer	Resources	8 June 15	8 June 15
Other members				
Names of approvers for submission: (officers and members)				
Finance: Paul Jennings	Finance Manager	Resources	15 June 15	17 June 15
Legal: Andrew Burton	Senior Solicitor	Resources	15 June 15	19 June 15
Director: Martin Reeves	Chief Executive	Chief Executive's	15 June 15	
Members: Councillor D Gannon	Cabinet Member for Strategic Finance and Resources		15 June 15	17 June 15

This report is published on the Council's website: www.coventry.gov.uk/meetings

Coventry City Council

Council Plan



2014/15 end of year performance report



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Key

A number of symbols are used in the report to illustrate the progress made and the performance towards the targets set against each of the headline indicators:

Symbol	Progress	Target
⊘	Indicator progressing in the right direction (towards target)	On-target
8	Indicator moving in the wrong direction (away from target)	Off-target
	Indicator progress is similar or unchanged	
N/A	Not available	

Find out more

This performance report provides a high-level summary of the Council's performance. It forms part of Coventry City Council's performance reporting arrangements set out in the Performance Management Framework. Further information available online include web-based indicator reports setting out historical trends, comparators, interactive maps, and data visualisations; and links to the Council's key strategies and progress reports.



www.coventry.gov.uk/performance/

Executive summary

Progress made in 2014/15 towards the Council Plan priorities

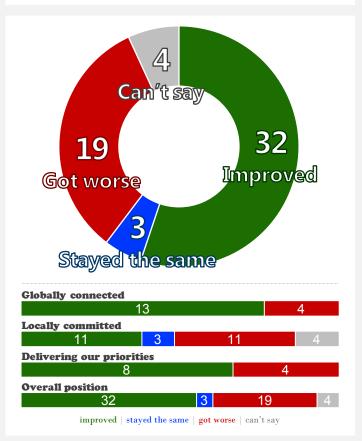
Coventry

Towards a top ten city

The Council's ambition is for Coventry to be a top ten city where everybody can share in the benefits of growth including our most vulnerable residents. This report summaries performance in 2014/15. Progress is reported in relation to the plan priorities and a set of key headline indicators. Where applicable contextual information has been included to describe what is happening in Coventry and how this compares with elsewhere.

Better performance

The Council Plan is currently measured using 58 key headline indicators: 17 indicators for globally connected; 29 indicators for locally committed; and 12 indicators for delivering our priorities. The overall position is much improved from the half year position, and now over 60% of indicators have either improved or maintained its position in the past year – this is in the context of continued and sustained reductions to the Council's budget.



Globally connected

Investment into the city

Following the global recession experienced in the UK from 2008-2012, the economic recovery has been mixed. There are some positive signs: the Council has been very successful at attracting external public funding to improve the city's infrastructure and public realm to make the city ready for new business investment from the private sector. There have been successes, for instance, the city has seen its housing stock grow, and the public realm work is paying off with new restaurants scheduled to open in Broadgate, new offices at Friargate and proposals from Coventry University to redevelop the Civic Centre site.

Jobs for local people

The city has seen an increase in the number of businesses, and in particular, a growth in private sector jobs, and productivity is slowly recovering.

Unemployment has fallen – and indeed, the number of people claiming Jobseekers Allowance is at its lowest since records began. However, the city is yet to see growth in its business rates base, or recovery in city centre footfall. There remain concerns that the benefits of growth are not yet widely felt with many Coventry residents not yet getting the jobs being created or seeing an increase in their pay packet.



Locally committed

Environment

Due to investment made the city's main road network is in good condition and local roads are also at an acceptable level. More resources are needed to continue to maintain roads and improve footpaths. There has been an increase in fly tipping, more household waste and less recycling and composting. It is hoped that schemes such as Coventry Recycling Club will begin to reverse this.

Crime

There were 21,451 crimes recorded in 2014/15, a 0.54% reduction on the previous year. There were good reductions in acquisitive offences such as burglary dwelling, robbery and vehicle crime. There was also a 9% increase in reporting around domestic violence and sexual violence also increased. Overall crime remains lower than in comparable cities like Birmingham and Wolverhampton.

Education

81% of pupils now attend a primary school that is judged by Ofsted to be "good" or "outstanding". However, at secondary, school performance has continued to fall with two more schools judged as requiring improvement.

76% of year 6 pupils attained Level 4 or above in reading, writing and maths at Key Stage 2, an improvement. 52.3% of pupils achieved five or more GCSEs at grades A* to C including English and Maths on their "first entry" compared to the national average of 53.4%.

Health and wellbeing

Life expectancy is on an upward trend, but large variations in health remain. Coventry's life expectancy at birth in 2011-13 was 78.2 years for males and 82.4 years for females. Recent data suggests that life expectancy is 9.8 years lower for men and 8.5 years lower for women in the most deprived areas of Coventry than in the least.

Adults and children

There are still high levels of looked after children in the city. Improvements delivered to help protect vulnerable children include better information sharing between agencies, speedier response times, smaller social worker caseloads and speedier case conferences.

There were more adult safeguarding referrals (within the expected range) with most adults at risk saying that they felt safer following referral. The percentage of adult care users receiving a direct payment has increased to 20% and 82% of service users receiving long term support have a personal budget. Coventry is one of the first cities in the UK to adopt the Age Friendly Cities program.

Delivering our priorities

Maximising the use of our assets

Since 2010, the Council's government grant has halved. This means that the Council continues to face significant challenges. To address these challenges the Council has further reduced the size of its workforce by 284 fte posts, reducing the number of manager posts and offering voluntary redundancy for those wishing to leave the organisation It has also been reducing the number of buildings that it occupies in preparation for the move to Friargate.

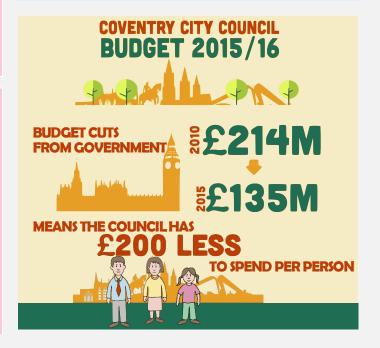
The Council has also been successful in regenerating the city, by securing nearly £50m of external funding to improve the city's infrastructure, and by investing its own money in schemes that bring in jobs for local people.

Going forward, the Council's new Customer Services Centre at Broadgate is on track to open in September 2015. Online services, such as My Account allowing residents to easily check and notify the Council about changes to their Council Tax and Housing benefits, are coming on stream to help people interact with the Council in new and easier ways.

Strong and involved communities

The Council has continued to engage with partners, communities and residents to involve them in the design and delivery of services. In particular, it is exploring alternative ways of delivering services, including social enterprise and mutuals.

Volunteers play an increasingly important role in the City. A Council grant supports Voluntary Action Coventry to develop volunteering and the Council has also promoted the benefits of volunteering to its own employees.



Globally connected

Promoting the growth of a sustainable Coventry economy



The Council wants Coventry to be a globally connected city, with an economy that is growing and sustainable and where businesses would choose to invest. Changes to the way that local government is funded also provides further incentives to do so: the resulting growth in business rates can allow the Council to reinvest that into delivering the essential services that most vulnerable people in the city depend upon.

Investment into the city

Following the global recession experienced in the UK from 2008-2012, the economic recovery has been mixed. There are some positive signs: the Council has been very successful at attracting external public funding to improve the city's infrastructure and public realm to make the city ready for new business investment from the private sector. There have been successes, for instance, the city has seen its housing stock grow, and the public realm work is paying off with new restaurants scheduled to open in Broadgate, new offices at Friargate and proposals from Coventry University to redevelop the Civic Centre site.

Jobs for local people

The city has seen an increase in the number of businesses, and in particular, a growth in private sector jobs, and productivity is slowly recovering. Unemployment has fallen – and indeed, the number of people claiming Jobseekers Allowance is at its lowest since records began. However, the city is yet to see growth in its business rates base, or recovery in city centre footfall, and there remain concerns that the benefits of growth are not yet widely felt with many Coventry residents not yet getting the jobs being created or seeing an increase in their pay packet.

Looking forward

Over the next few months the Council will be looking at working more closely with our neighbours — including exploring the Council's expressed preference for a combined authority with councils from Coventry and Warwickshire and Hinckley and Bosworth with councils from Greater Birmingham and Solihull and Black Country Local Enterprise Partnership areas.



What are businesses saying?

After the global recession, the economy eventually bounced back in 2013-2014. Businesses surveyed by the Coventry and Warwickshire Chamber of Commerce expect the pace of growth to slow down in 2015, as the economy returns to normal. This is in line with national expectations.



Recognised for business growth



Centre for Cities, January 2015

"The five stand-out UK cities for jobs and business in the past 10 years"

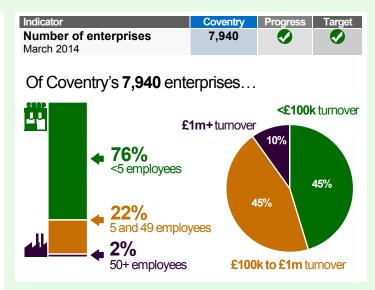


Council Plan 2014/15: Globally connected

We will promote the growth of a sustainable Coventry economy that benefits the city by: Supporting businesses to grow

As reported last December, there were 7,940 enterprises in Coventry as of March 2014, a net growth of 7.2% from March 2013 (7,405). While starting from a low base, this is a much higher rate of growth than the 1% net growth from March 2012 to March 2013 and is an indicator of the strengthening local economy. Indeed, the number of enterprises has finally exceeded the pre-recession peak of 7,500 enterprises in March 2008. Coventry continues to experience a higher rate of growth in the number of enterprises than in our neighbours. It also puts Coventry amongst the top ten fastest-growing metropolitan areas and closing in on the London average of 7.7%.

This January, the Centre for Cities recognised Coventry, along with London, Milton Keynes, Cambridge, Aberdeen, as the five stand-out UK cities for jobs and business in the past 10 years. The Centre praised the start-up initiatives from the Council, Chamber of Commerce and LEP, but noted concerns over the continuing low skills base in the city.



"Firms with trading addresses in city bring in £70billion a year more than any other city." Coventry Telegraph, 19 June 2015

Creating the infrastructure for the city to grow and thrive

The Council and its partners have been very successful in securing investment from the Regional Growth Fund, European Regional Development Fund (ERDF), Highways England and the Department for Transport to improve the city centre, as well as the city's roads and rail networks. Improvements to public realm and transport networks helps the Council create the infrastructure for the city to grow by attracting businesses and investment.

In particular, the Council is seeking to increase its business rates base: this helps bring new jobs to the city and helps the Council raise funds as a portion of the business rates raised is retained. Last year, the Council set a target to grow business rates base to an excess of £300.1m. However, at £299.2m, the business rates base for 2014/15 is down slightly from the £299.6m in 2013/14. With the completion of Friargate and other schemes in 2016-17 onwards, it is expected that business rates will grow over the next few years.

Along with investment into our road and rail networks and proximity to the expanded Birmingham Airport, Coventry has made big investments in broadband through SuperConnected Coventry, giving local businesses the infrastructure it requires to compete on a global scale. In 2014/15, the programme signed up its 100th business to receive grant funding.





• The extended Greyfriars Green and new Friargate Bridge Deck opened to the public in May. It provides a lush green city gateway improving connectivity between the railway station and the city centre and gives a positive first impression of the city.

Developing the city centre for the 21st century

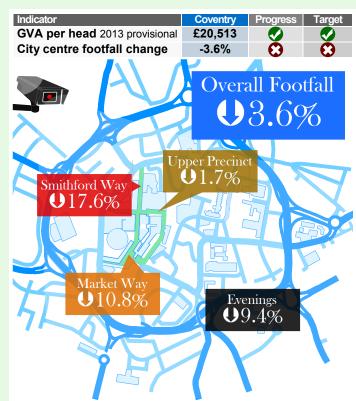
Gross value added (GVA) measures the value of goods and services produced. In Coventry, GVA per head (at current prices) in 2013 was £20,513 per year, up from £19,826 in 2012. GVA, however, remains below Warwickshire's (£23,604) and England (£24,091). Overall footfall was down by 3.6% in 2014 compared to 2013. This is a bigger fall than nationally, where it is down 1.1%. Evening footfall has fallen by 9.4%. However, this may reflect changing habits of city centre users and city centre developments: for instance, as there are no footfall cameras between High Street and Gosford Street, the growth in student numbers at the university may have been excluded as footfall between the university and the city centre cannot be captured. Retail voids has also increased to 63, compared to 57 a year ago. Developing a city centre fit for the city's aspiration as a top ten city is a Council priority. Through the city's ERDFfunded public realm works, the Council is attracting private investment and interest into Far Gosford, Bishop Gate, and Council House Square. As a start, following the Broadgate Square works, private developers are now redeveloping Cathedral Lanes into a restaurant guarter – with Cosy Club, Las Iguanas and Wagamama expected to open by late 2015. In the longer term, by building the Friargate bridge deck with ERDF money and by consolidating Council offices into the privately-funded Friargate business district, the Council is demonstrating that the city is "open for business" and confident of its future. The new jobs created will result in a tipping point of workers and shoppers, which, in turn will attract investment into a better retail and leisure offer.

Raising the profile of Coventry

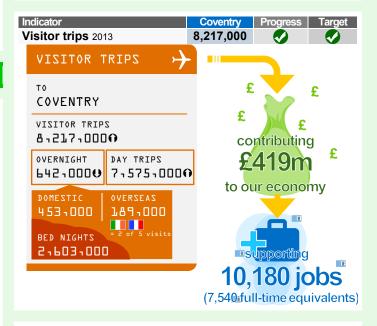
Data on visitors to the city is from the tourism economic impact assessment report, conducted by The Research Solution, an independent market research firm. The latest data suggests visitor trips to Coventry have increased by 350,000 from 7,867,000 in 2012 to 8,217,000 in 2013. This increase in visitor numbers was achieved even though 2012 was unusual as Coventry hosted Olympic football. Of the 8.2 million trips, 92% were day trips, and 8% were overnights. Day trips has increased by 5% from 2012 – in contrast to national trends where there has been a 7% decline; however overnight trips to Coventry have fallen by 8% in contrast to a 6% increase in the region. Estimates from the report's economic model suggest that visitors contributed just under £419 million to the Coventry economy, directly or indirectly supporting some 7,540 full-time equivalent jobs in Coventry.

City of Culture bid

To capitalise on the city's strong cultural offer, the Council is working with artists, cultural leaders, business leaders, the two universities and senior councillors to develop a bid for Coventry to become the UK City of Culture in 2021.



Footfall at Coventry City Centre is currently measured at City Arcade, Hertford Street, Market Way, Priory Place, Smithford Way, Upper Precinct, Lower Precinct and West Orchards. Less busy areas – such as Smithford Way and Market Way – has seen the greatest decline in footfall (by 17.6% and 10.8% respectively) while the busiest area, Upper Precinct, has seen footfall drop by 1.7%, closer to national trends





... and make sure that residents share in the benefits by: **Helping local people into jobs**

Increase in workplace jobs

In 2009-2013, a substantial number of jobs were created. However there are some concerns that residents are not getting these jobs and one survey suggests workplace jobs declined in 2014. (Sources: Annual Population Survey (APS), Business Register and Employment Survey (BRES) and Job Density.)

Low employment rate: many students

At 64.3%, Coventry's employment rate is lower than the average (70% in the West Midlands and 72.5% in England). This is mostly due to Coventry's high student population (26,700 students), which make up 40% of the city's economically inactive population compared to the England average of 27%.

Less unemployment

Around 11,400 residents were unemployed in 2014, a rate of 7.5%. This is down from a peak of 15,000 (10.2%) at the height of the recession in 2011. However, unemployment is still higher than the levels seen in 2004-2008 and the West Midlands (6.8%) and Great Britain (6.2%) averages.

Fewer people claiming jobseekers allowance

Coventry's seasonally adjusted jobseekers allowance (JSA) claimant count in April 2015 was 4,551 – a rate of 2.1% of working aged residents. This is better than 3.4% a year ago. However, changes to JSA rules, eligibility and support programmes mean that JSA has increasingly drifted away from the unemployment rate.

While Coventry's JSA rate remains worse than Warwickshire (1.0%) and the United Kingdom (1.9%), Coventry has seen a larger reduction in JSA claimant rates than Warwickshire, West Midlands and the United Kingdom. Indeed, Coventry's the JSA claimant count is at its lowest since records began.

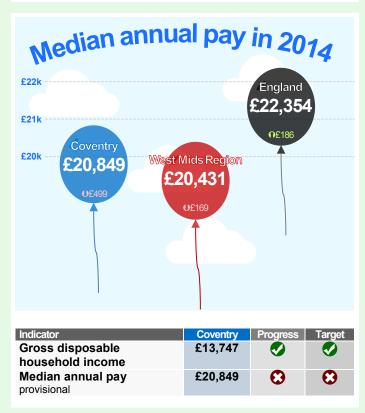
Stagnant wages

While unemployment and the numbers claiming jobseekers allowance have fallen, there have not yet been a corresponding increase in wages: last year, the median Coventry pay went down to £20,849, a reduction mirroring regional trends.

Indicator	Coventry	Progress	Target
Average employment rate	64.3%	8	8
Unemployment rate	7.5%	Ø	Ø
JSA claimants	2.1%		
16-19 NEET	6.8%		Ø
JSA 18-24	1.8%		Ø
16-64 qualified to NVQ 4+	32.1%	♦	Ø

Coventry residents' employment vs. workplace jobs 190k Workplace jobs 180k 170k Resident 160k employment aged 16+ 150k 140k 4 per. Mov. Avg. (Workplace jobs) 130k 120k Jul 2005-Jun 2006 Jul 2006-Jun 2007 Jul 2007-Jun 2007 Jul 2007-Jun 2007 Jul 2017-Jun 2017 Jul 2017-Jun 4 per. Mov. Avg. (Resident employment aged 16+)

While the number of jobs in the city has increased in 2009-13, residents may not be getting them as illustrated by the widening gap between workplace jobs and resident employment. The trend for 2014, however, is reversed: there appears to be a reduction in jobs, but an increase in resident employment, resulting in a narrowing of the gap.



Reducing the impact of poverty

Credit Unions

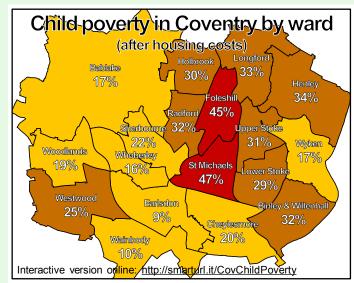
Credit unions are not-for-profit financial institution dedicated to serving the needs of its members. They provide an alternative to banks or building societies and high-interest loan providers. The Council has made increasing membership of credit unions a priority as it improves access to finance for most vulnerable people. The Council's grant aid agreements with Coventry's New Central Credit Union and Coventry and District Credit Union have helped them expand into more prominent locations, train volunteers and increase their membership.



Child Poverty

The End Child Poverty Campaign's latest data on the percentage of children in relative poverty (low-income families) after housing costs, published in October 2014, suggests that in 2013, 28.99% of Coventry children overall are in relative poverty after housing costs (18.39% before housing costs) compared to 25.1% nationally. That is, one in four Coventry children.

Note that the government's children under 16 in families receiving means-tested benefits & low income figure for Coventry is 23.9%. This has not been updated since 2012, and therefore the Council has chosen to continue using the End Child Poverty Campaign data instead.



Increasing the supply, choice and quality of housing

An increase in the Council Tax base is an indicator of an increase in the number of homes available to meet the needs of the growing population. The Council Tax base has increased from 136,649 properties on 22 May 2014 to 138,416 properties on 31 March 2015, an increase of 1,767 properties.

Historically, the city has had many properties in the lower Council Tax bands (A and B), with people moving into larger homes in Warwickshire as their incomes rise. The Council is encouraging developers to build large family homes in good neighbourhoods where people aspire to settle down and raise their families. As at 31 March 2015, 40,484 properties are in Council Tax bands C to H, representing 29.25% of the Council Tax base, a 0.22% increase from 22 May 2014.

Indicator	Coventry	Progress	Target
Council Tax base	138,416	Ø	
Properties in higher Council Tax bands	29.25%	Ø	



 $oldsymbol{\Omega}$ The majority of Coventry properties are in Council Tax bands A and B. The Council wants to encourage more larger family homes to meet the needs of Coventry's growing population.

Council Plan 2014/15: Globally connected

Increasing the range of opportunities for people to access arts & culture, sports & leisure; music & events and other activities

Arts and culture

The Council wants Coventry to be a centre for arts & culture, sports & leisure; music & events. Moreover, it wants Coventry residents to be able to access these events.

Godiva Festival

In 2014/15, the 16th Coventry Godiva Festival was held on 4-6 July 2014. Billed as the UK's biggest free family music festival, Godiva Festival attracted a record 125,500 massive crowds, beating the 2013's record of 125,000 visits despite more unsettled weather. In addition to bringing visitors from around the UK and beyond to experience all that the city has to offer, the Festival enabled thousands of Coventry residents to see top headliners such as The Selecter, Buzzcocks and Happy Mondays; plus opportunity to learn about activities in the city and take part in events like the Disney Change4Life road show. The 2014 festival was estimated to have had a direct economic impact of £1.8 million into the local economy.





Main Stage at Coventry Godiva Festival 2014, held at the War Memorial Park, Coventry.

Sports and activities for all

During the summer holidays 2014, Coventry Business Improvement District (BID) and Coventry City Council delivered a programme of family events in Coventry City Centre, *Discover Summer in Coventry*. This included giant games; workouts and fitness challenges – showing that there is a lot to do and see in the city centre and giving children and families the opportunity to try physical exercises they might not have considered before.

2014/15 also saw the opening of the state of the art 25-metre swimming pool, splash pool with water features and racing slides at Centre AT7. This replaces the aging facilities at Livingstone Road which were no longer fit-for-purpose, with accessible, modern facilities better suited to the needs of children and families.

The city's longer-term goal, as set out in the Coventry Sports Strategy 2014-2024, is for Coventry to be an active city for all ages and in all communities, and sport and physical activity will be embedded in all aspects of city life. Amongst other things, this will involve investing in a new destination city centre facility with a 25m swimming pool and water park – modern facilities that Coventry residents will enjoy and be proud of and that will attract visitors from across the region.



 $oldsymbol{\Omega}$ The expansion to Centre AT7 was funded by making better use of the money used to subsidise and maintain older facilities.

Inspiring a sporting city...

'Developing a more active, inclusive and vibrant Coventry through positive experiences in sport.'



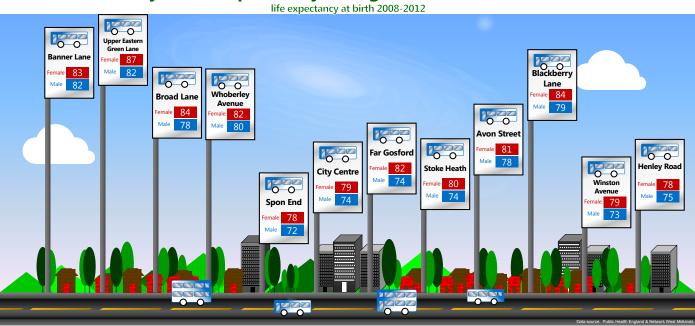
www.covsport.org.uk

Locally committed

Improving the quality of life for Coventry people



Coventry's life expectancy along the number 10 bus route



• Inequality in life expectancy along the Coventry number 10 bus route, using the latest local area data (2008-12), published April 2014.

Health and wellbeing

Life expectancy is on an upward trend, but large variations in health remain. Coventry's life expectancy at birth in 2011-13 was 78.2 years for males and 82.4 years for females. Recent data suggests that life expectancy is 9.8 years lower for men and 8.5 years lower for women in the most deprived areas of Coventry than in the least. This suggests a slight narrowing of inequality from 2014, when the gap was 11.2 years and 8.6 years respectively.

Environment

Due to investment made the city's main road network is in good condition and local roads are also at an acceptable level. More resources are needed to continue to maintain roads and improve footpaths. There has been an increase in fly tipping, more household waste and less recycling and composting. It is hoped that schemes such as Coventry Recycling Club will begin to reverse this.

Education

In 2014, 76% of year 6 pupils attained Level 4 or above in reading, writing and maths at Key Stage 2, and 52.3% of pupils achieved five or more GCSEs at grades A* to C including English and Maths on their "first entry".

There has been an improvement in primary schools, with 81% of pupils now attend a primary school that is judged by Ofsted to be "good" or "outstanding". However, at secondary, school performance has continued to fall with two more schools judged as requiring improvement. A new school improvement strategy is being set out for implementation from September.

Crime

There were 21,451 crimes recorded in 2014/15, a 0.54% reduction on the previous year. There were good reductions in acquisitive offences such as burglary dwelling, robbery and vehicle crime. There was also a 9% increase in reporting around domestic violence and sexual violence also increased. Overall crime remains lower than in comparable cities like Birmingham and Wolverhampton.

Adults and children

There are still high levels of looked after children in the city. Improvements delivered to help protect vulnerable children include better information sharing between agencies, speedier response times, smaller social worker caseloads and speedier case conferences.

There were more adult safeguarding referrals (within the expected range) with most adults at risk saying that they felt safer following referral. The percentage of adult care users receiving a direct payment has increased to 20% and 82% of service users receiving long term support have a personal budget. Coventry is one of the first cities in the UK to adopt the Age Friendly Cities program.



Council Plan 2014/15: Locally committed

We are committed to improving the quality of life for Coventry people by working with local communities to: **Create an attractive, cleaner and greener city**

Maintaining the street scene

Cleanliness: the frequency of street cleansing has been reduced to make savings. The Council will continue to inspect and monitor street cleanliness to make sure that an acceptable standard is maintained. This measure will be included in the report from 2015/16 onwards. The Council is looking to work with residents in the future to involve them in helping to keep their local streets clean and litter free.

Roads and footpaths: the percentage of main roads that are in good or acceptable condition has continued to improve, reflecting the investment made in the road infrastructure which is important for the movement of people and goods around and through the city. The local road network condition is also being held at an acceptable level with on-going targeted investment being made. Due to the high unit costs of footway refurbishment work the annual investment is only making slow inroads into the identified backlog. However, annual footway improvement programmes are being carried out across all wards and there will be a gradual improvement in footway condition.

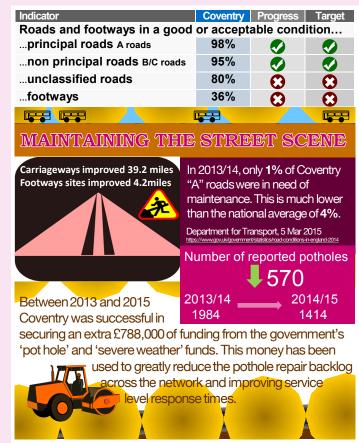
Fly tipping increased during 2014/15. This was mostly the result of domestic fly tipping by residents, not commercial waste. Experience shows that fly tipping increases when the weather is improved. This was the case this summer and winter as compared to the previous year. During 2014/15 there was a significant reduction in patrolling staff which reduced the Council's ability to challenge fly tipping. The neighbourhood enforcement team has been expanded and staff trained to help tackle fly tipping proactively in the future.

Encouraging people to reduce, reuse and recycle

In 2014/15 the amount of household waste collected has increased by 2.2%. Historically, more waste is generated when the economy recovers – and this follows the trend. Provisional data shows that less household waste was recycled and composted, from 35.8% in 2013/14 to 34.1% in 2014/15, a reduction of 1.7%. The Council launched Coventry Recycling Club in May. The scheme, funded by the government, enables residents to sign up and earn points when recycling improves in their area. Points can be turned into funding which in turn helps to support local groups and organisations taking part.

The upkeep of parks and open spaces

A park management plan set out the improvements desired in our parks, including opportunities to improve health & wellbeing. It also helps with funding applications. Working with residents, three draft plans were completed this year. Three more plans for parks in the city's most health-deprived areas will be developed over 2015/16. Volunteers such as Friends of Parks groups help shape plans and support the upkeep of parks.





Make communities safer together with the police, to reduce crime and anti-social behaviour

In 2014/15, 21,451 crimes were recorded, a reduction of 0.54% from the previous year; or 65.0 crimes per 1,000 residents. This is lower than Birmingham (68.6) and Wolverhampton (67.3). There were fewer acquisitive offences such as burglary dwelling, robbery and vehicle crime. In particular, burglary dwelling fell by 11%. Residents have a positive perception of safety in the city, with 96% people surveyed in 2014 saying that they feel safe in the day and 85% after dark. Priorities in 2015/16 include a focus on domestic violence and abuse, sexual violence and sexual exploitation including child sexual exploitation and public place violence.

Indicator	Coventry	Progress	Target	
Crimes provisional	21,451	Ø		
Residents who feel safe in th	eir neighbo	urhood		
96% feel safe	during the	e day		
+) 85% feel safe after dark				
West Midlands Police - 'Feeling the Di	fference' Surve	West Midlands Police – 'Feeling the Difference' Survey June to August 2014		

Improving educational outcomes by working with schools to continue to improve standards

Attainment at key stage 2 (primary)

In 2014, 76% of year 6 pupils attained Level 4 or above in reading, writing and maths – narrowing the gap with the national average to three percentage points. Girls have increased their performance ahead of boys, in 2014, 80% of girls achieved Level 4+ compared to just 72% of boys. The most disadvantaged pupils (on pupil premium) have seen an improvement, however, children with special educational needs (SEN) continue to perform poorly – with only 36% achieving a good level of development.

Attainment at key stage 4 (secondary)

In 2014, 52.3% of pupils achieved five or more GCSEs at grades A* to C including English and Maths on their "first entry", 1.1% points below the national average of 53.4%. The "first entry" scores reflect changes in the way school performance tables are calculated: while a pupil may retake an exam, only their first entry in a particular subject will count towards the performance tables. Further sub group analysis compares "best entry" scores - Coventry's best entry average is 56.8% (nationally, the "best entry" average is 59.6%). Girls continue to outperform boys at GCSE although the average score of 60.5% is slightly below the previous year of 61.9%, this is still better than the national average for girls of 60.0%. The average score for Coventry boys was 50.9% and behind the national average of 53.9%. Only 14% of looked after children achieved five good GCSEs, this is comparable to the national average of 15%. Although only 26.9% of children with SEN get five good GCSEs, this is better than the national average of 22.2%.

School inspections

By May 2015, 81.3% of pupils now attend a primary school that is judged by Ofsted to be "good" or "outstanding". A considerable improvement as compared to 59.8% two years ago. The improvement strategy has helped to drive improvements in school performance. School performance has continued to fall at secondary school level with two more schools falling into the category of "requiring improvement" during the year.

Indicator		Coventry	Progress	Targe
Level 4 or above in reading,		76%		8
writing and maths	s at Key			
Stage 2				
5+ GCSEs at grad		52.3%	N/A	8
including English Maths				
% making expect	ed progress		tage 2 to	4 in
English		74.0%	N/A	
Maths		59.2%	N/A	8
% of pupils attend	ding school	s judged go	od/outsta	
May 2015	Ū	, , ,		·
Primary		81.3%		8
Secondary		52.5%	8	8
Key Stage 2				
Level 4+ in reading, v		ths		
			V	_ 1
	- D			To .
	710/	76%	/ ₂ 70	9%
	Coventry	Coven		ional
GCSE	2013	2014	,	erage
Grades A* to C includ	ding English ar	nd Maths on th	neir "first ent	n/"
	ali ig Ei igiloi i ai	ia ivida io ori a	-	. y
	-0.5		1	
	. —			
	52.3%	53.4	! %	
	Coventry	natio	nal	
		avera	age	

A plan to improve our schools

During the last two years the responsibilities for school improvement and performance have moved to individual schools, school improvement networks and Teaching School Alliances. At the same time, the local authority has developed its key role in monitoring and challenging all schools and academies, particularly those which are underperforming or causing concern. Following an evaluation of school improvement networks and system leadership in Coventry by the Institute of Education in September 2014, the Coventry School Improvement Strategy is being revised for implementation from September 2015.

Improve the health and wellbeing of local residents

Life expectancy at birth

Coventry has higher levels of deprivation and poorer overall health than the England average. Overall life expectancy at birth in 2011-13 was 78.2 years for males and 82.4 years for females. Life expectancy is on an upward trend but it remains below the region (78.8 years for males and 82.8 for females) and England (79.4 years for males and 83.1 years for females). Large variations in health remain: the 2015 Coventry Health Profile data suggests that life expectancy is 9.8 years lower for men and 8.5 years lower for women in the most deprived areas of Coventry than in the least deprived areas. This suggests a slight narrowing from the 2014 Coventry Health Profile, when the gap was 11.2 years and 8.6 years respectively. An area of concern is that Coventry is one of the upper tier local authority areas where healthy life expectancy is significantly lower than the state pension age of 65 (2011 to 2013).

Helping them lead healthier lifestyles Smoking

Between April to December, 3,680 people using the stop smoking services set a quit date and 1,802 successfully quit. This is a successful quit rate of 49.0%. 878 males and 924 females successfully quit with a successful quit rate of 51.5% for males and 46.8% for females. There has been a drop in quitters; this mirrors national trends of rising use of e-cigarettes and reducing overall smoking prevalence. The service is piloting new smoking service for people with mental health conditions – looking at harm reduction rather than cessation alone. The city also launched a new Smokefree Strategy for 2015-2020.

Excess weight

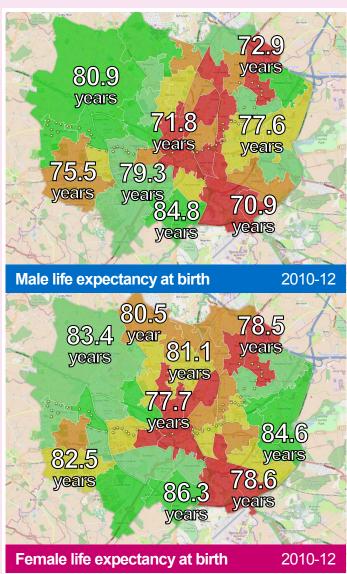
One in five children at reception are overweight or obese; rising to one in three by Year 6 and over half of adults. In 21.2% (765) of Year 6 children and 26.2% of adults are classified as clinically obese – worse than the national average. Families are encouraged to be more active through *Coventry On the Move*, *Change4Life* and *10 minute shake up*.

Healthy workplaces

The Workplace Charter is just one of the tools available to assist businesses towards achieving a successful healthy workplace. Eleven organisations in Coventry, including the Council, hold the Charter Award.

World Aids Day

World aids day took place in December 2014, there were 222 safe sexual health pledges, 12 people getting screened for HIV, 28 people signed up for the C-Card scheme and 1,500 condoms given out.

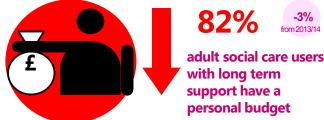


Indicator	Coventry	Progress	Target
Male life expectancy at birth	78.2 years		
Female life expectancy at birth	82.4 years		
Smoking quitters from stop smoking services April to December 2014	49.0%	8	8

Helping people to maintain their independence and supporting them when they need help

The percentage of adult care users receiving a direct payment has increased to 20% and 82% of service users receiving long term support have a personal budget. The Care Act was implemented on 1 April 2015 and the key themes of the act are well-being, prevention and integration. Coventry is one of the first cities in the UK to adopt the Age Friendly Cities program which aims to prepare for the rapid ageing of populations by creating inclusive, accessible urban environments. In October 2014 the city launched its dementia strategy, in Coventry there are thought to be approximately 3,600 people living with dementia in Coventry and this is set to rise to almost 4,000 by 2016.

A slight decrease in long-term adult social care users with a personal budget 2 2 0/2 -3%



giving people choice and control over their own lives

Note: the government has changed the indicator definition; it is now only based on users receiving long term support.

Indicator	Coventry	Progress	Target
Adult social care users with			
a personal budget	82%	8	8
a direct payment	20.4%		

...especially for our most vulnerable residents by:

Protecting and supporting our most vulnerable people

Keeping children safe from harm

The high number of looked after children continue to place significant pressures on budgets and services. In December, the minister overseeing improvements to child protection, welcomed news of the progress Coventry was making, and the Council has set aside additional £13m for 2015/16 to support vulnerable children. The Multi-Agency Safeguarding Hub became operational in September 2014 and has improved information sharing and the speed of responses to safeguarding issues. Caseloads in the Referral and Assessment Service were reduced from approx. 42 per worker in March to 17 by September 2014 and the amount of time taken to hold a Child Protection Conference was also reduced.

Keeping adults safe from harm

There were 1,027 adult safeguarding alerts in 2014/15, an increase from 1,003 in 2013/14. This is within the expected range. The vast majority (95.8%) of adults at risk feel safer following referral.

More children adopted

44 children were adopted between April and October 2014 and a further 31 placed for adoption as compared to 52 children adopted over the whole of the previous year.

Conception rates to girls under 18

Conceptions to girls aged under 18 has gone up slightly from 38.6 per 1,000 15-17 year olds in 2012 to 39.5 in 2013. This compares to the West Midlands metropolitan average of 30.3.

Improving services for people experiencing domestic violence and abuse (DVA)

In 2014/15, 5,849 victims of DVA were known to the police, up from 5,359 last year. The increase in reporting is welcomed as it means a better understanding of hidden crimes. Repeat victims of DVA reported have also gone up by 2% to 10.5%. There is a partnership approach to DVA in Coventry, and a new single point of access service was launched last September. This increases provision for women and children, in particular, older children; and introduces support for men.

Indicator	Coventry	Progress	Target
Looked after children rate per 10,000 population under 18 provisional	86.3	Ø	⊘
Adult safeguarding alerts	1,027	Ø	⊘
Percentage of completed safeguarding referrals where the adult at risk feels safer	95.8%	Ø	Ø
Conceptions to girls aged under 18 (rate per 1,000 15-17 year olds) 2013	39.5	8	8



O The successful "Do It For Daniel" campaign has helped to recruit new social workers.

Indicator	Coventry	Progress	Target
Domestic violence/abuse victims known to the police	5,849	N/A	N/A
Repeat victims of domestic violence reported	10.5%	8	8



Council Plan 2014/15: Locally committed

Preventing homelessness and helping people who do become homeless

In 2014/15, 1,065 homelessness assessments were completed. Of these, 635 households, or 59.6%, were accepted as statutorily homeless. This compares to 551 statutorily homeless households last year. 1,562 homelessness cases have been prevented during the year compared to last year's total of 1,429.

The Council has commissioned the Salvation Army to manage all supported accommodation and floating support for homeless people and ex-offenders. The new amalgamated service will help facilitate better outcomes and life chances for vulnerable homeless and ex-offender clients through an enhanced, streamlined service. Homeless people and ex-offenders can now receive support services through a single point of access (the Hub Service). In addition, a 63 unit hostel is being developed by Whitefriars Housing Group, was opened in May 2015 for single people who are homeless.

Indicator Households accepted as statutory homeless	Coventry Progress Target 635
2014/15 numbe	er of households
accepted as sta	itutory homeless
has incr	eased by
1:	5%
	635
545 501 2012/13	51 2014/15 13/14

Reducing health inequalities

Giving our children the best start in life Early years foundation stage

In 2014, 59.6% of children achieved a good level of development by age five, close to the national figure of 60.4% and 2.1% better than the rate of 57.8% for similar local authorities. The main determinant of child development is socio-economic background. Children from a deprived background are less likely to achieve a good level of development compared to children from better-off backgrounds. However, even at an early age, there is a gender gap: 68.2% of girls achieve a good level of development while just over half of boys (52.2%) do so.

Breastfeeding

Breastfeeding protects the health of babies and mothers, and reduces the risk of illness. In April to December, 1,914 out of 4,392 babies in the Coventry and Rugby CCG were totally or partially breastfed at 6-8 weeks, a rate of 43.6%. This is slightly below the England average of 43.7%. For comparison, the rates for 2013/14 were 42.8% for Coventry and 45.8% for England. A range of service is available for breastfeeding mothers and a new support group started in June 2015.

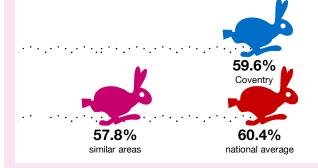
Female Genital Mutilation (FGM)

In April to September, 35 women accessing UHCW* midwifery services were found to have been affected by FGM. In addition, police data shows 48 FGM referrals were made between April and December – a large increase from 16 FGM referrals in 2013. This may be due to the well-established referral processes and reporting procedures between UHCW and the police, or it may indicate that we have a high incidence of FGM amongst the communities that reside here.

Indicator	Coventry	Progress	Target
Achieving a good level of development by age 5	60.0%	Ø	Ø
Gap between the lowest achieving 20% in the early years and the rest	36.8%	8	8
Breastfeeding rates at 6-8 weeks Apr-Dec 2014/15	43.6%		8

Early years foundation stage...

Closing in on the national average!



Tackling FGM

The Council is working with partners agencies to raise awareness, improve data collection, support better enforcement of the law, offering training and has developed safeguarding procedures and a website.

*UHCW = University Hospitals Coventry and Warwickshire

Delivering our priorities

Maximising use of our assets; strong & involved communities

Maximising the use of our assets

The Council continues to face significant financial challenges as a result of cuts to its government grant. In 2014/15 the Council delivered transformation savings of £15.8m achieved by reducing operating costs and redesigning services.

Reducing operating costs

The Council has continued to reduce the size of its workforce by reducing the number of manager posts and offering voluntary redundancy for those employees wishing to leave the organisation. During 2014/15 the core workforce reduced by 284 full time equivalent posts. The Council has also been reducing the number of buildings that it occupies and preparing for the move to Friargate. New telephony and IT systems are being introduced, this will help staff to work more flexibly and utilise office accommodation more effectively.

Putting customers first

The new Customer Services Centre at Broadgate is on track to open in September. Good progress has been made on the building work as well as preparing staff to transfer from existing reception points. Customers are beginning to be able to do more for themselves through on line transactions and this will be accelerated with more services bought on line during 2015/16.

Securing external funding

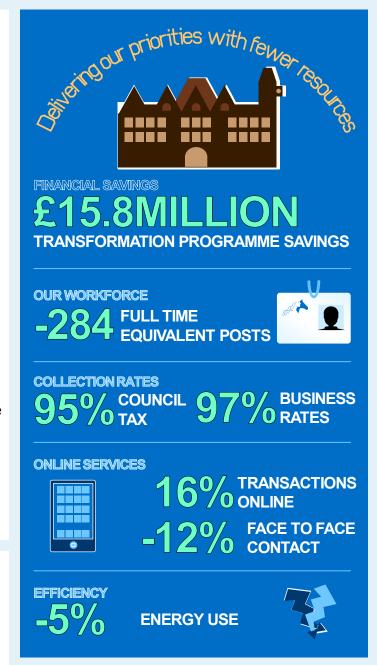
In 2014/15 just under £50m of external funding was secured to fund improvements in the city. £15m of the £50m Coventry Investment Fund was committed to help to fund schemes such as Friargate, Cathedral Lanes and Fargo, creating 700 jobs in the city.

Strong and involved communities

The Council has continued to engage with partners, communities and residents to involve them in the design and delivery of services. The requirement to deliver savings increases the importance of the Council working alongside others and to explore alternative ways of delivering services, including social enterprise and mutuals. The Council has adopted a set of principles for council spin outs to help to inform some of these decisions.

Encouraging volunteering

Volunteers have always had an important role to play in the city creating a strong voluntary sector, supporting most vulnerable people and maintaining the quality of life in the City. A Council grant supports Voluntary Action Coventry to develop volunteering in the city, and the Council has also promoted the benefits of volunteering to its own employees.





Council Plan 2014/15: **Delivering our priorities**

We will use our increasingly limited resources effectively to:

Make savings so that we can continue to support front-line services

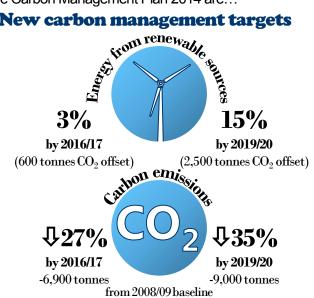
Rationalising our property portfolio

The Council reduced its property portfolio over the course of 2014/15. Total revenue savings of £1.6m were achieved from the disposal of operational and commercial properties in 2014/15, up from £964,000 in 2013/14. The Council's capital maintenance programme has also been reviewed and reduced in size accordingly.

Energy use and carbon emissions

The Council and schools used an estimated 118,550,104 kWh of energy in 2014/15, a 5% reduction from 2013/14. 37% (44,296,192 kWh) were from Council operations and the rest from schools. Gas use was down significantly thanks to the introduction of the Heatline district heating system. The Council emitted 18,504 tonnes of CO₂ in 2014/15, a 2% reduction from 2013/14. New targets set in the Carbon Management Plan 2014 are...

New carbon management targets



Balanced budget achieved

The financial outturn for 2014/15 showed an overall revenue overspend of £2.2m balanced to nil after a planned contribution from the General Fund Balance and a capital programme expenditure of £101m and capital spending of £22m rescheduled into 2015/16. A balanced budget for 2015/16 was approved in February 2015. This sets out a commitment to provide an additional £13m to support vulnerable children in the city. The reduction in government grant by a further £24m has meant that savings of £15m have to be delivered in 2015/16 rising to £65m by 2017/18.

Transformation programme savings

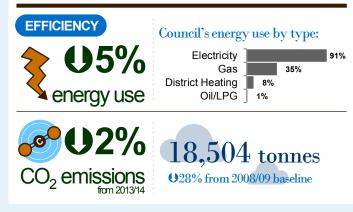
£15.8m of in-year transformation savings were delivered in 2014/15. This is in addition to a saving of £12.6m delivered in 2013/14. The £1m target saving for reducing demand for Council services was not achieved and this shortfall has been managed through the 2015/16 Budget setting process.

Indicator	Coventry	Progress	Target
Rationalising property	£1.6m		
portfolio – revenue savings			
Carbon dioxide emissions	18,504		
from local authority	tonnes		
operations estimate			
Total energy use in Council buildings and schools estimate	118,550,104 kWh	Ø	⊘

PROPERTY SAVINGS



The City Centre First strategy is intended to deliver savings by reducing the Council's suburban estate. The plan is to have city services delivered from a main city centre facility and a small number of multipurpose suburban hubs.





• As part of the Council's budget consultation, the Communications Team made a short video to help explain the budget challenges faced.

Council Plan 2014/15: Delivering our priorities

Staff reductions

The Council has continued to reduce the size of its workforce by reducing the number of manager posts and offering voluntary redundancy for those employees wishing to leave the organisation. During 2014/15 the core workforce (excluding schools) reduced by 283.6 full time equivalent (fte) posts to 4,515.03 fte.

Managing absences

In 2014/15 an average of 9.40 days per fte was lost due to sickness absence. This falls short of the target of 8.5 days and is also higher than 9.14 days for the previous year. The Council continues to robustly manage sickness absences.

Maximising our income

Council Tax: the in-year collection rate was 95.4%. This was slightly below the previous year's 95.6% and below the target of 96%. The eventual collection rates remain strong and predicted to be around 98.5%. Although the percentage of Council Tax collected was lower, an additional £4.8m was collected compared to last year. This is because the overall number of properties has increased and the Council Tax went up.

Indicator	Coventry	Progress	Target
Core employee headcount	4,515 fte		
Working days lost due to sickness absence	9.40 days per fte	8	8

THE WORKFORCE



4,515 fte staff

-283.6 full-time equivalents in 2014/15



9.4 working days lost

sickness absence per fte

Indicator	Coventry	Progress	Target
Council Tax collection rate	95.4%	8	8
Business rates (NNDR) collection rate	96.9%	8	8

Business rates (national non-domestic rates): the inyear collection rate was 96.9%. While this is 0.4% below the previous year, the eventual collection rate will remain strong. An additional £550,000 was collected in 2014/15 as compared to the previous year.

Support the regeneration of Coventry's economy

Utilising the Coventry Investment Fund

The Coventry Investment Fund Board has approved a range of schemes which will commit £15m (30%) of the £50m fund. Schemes that are benefitting from the Fund will create over 700 jobs.

External funding

The Council has a successful track record in attracting external funding for improvements in the city. By year end, the Council secured a total of £49.8m. Schemes funded this year include a congestion relief scheme at the University of Warwick & Westwood Business Park funded from the local pinch point funding from Highways England and SuperConnected Coventry, a digital broadband infrastructure scheme funded from the SuperConnected Cities programme. In addition to reducing congestion and improving communications, such infrastructure investment helps stimulate growth in the local economy by making the city more competitive and attractive for investors, business and visitors.

Adding social value & procuring local contracts

In 2014/15, 30% of the Council's procurement activity was spent on suppliers in the Coventry, Solihull and Warwickshire subregion. Through better procurement, the Council delivered £3.3m of savings in 2014/15.

COVENTRY INVESTMENT FUND

helping the city grow

£50m fund

of which £15m committed

Over 700 jobs have been created in 2014/15 as a result of the Council's investment.

ATTRACTING EXTERNAL FUNDING



£49.8 million

external funding secured for improvements to the city

CONTRACTS WITH LOCAL FIRMS

30%



of the Council's procurement is with local firms

Change how we work to become more flexible and adaptable

Putting local people and their needs at the heart of the customer journey

The new Customer Service Centre is on track to open in September. Good progress is being made in preparing the building and also bringing together services from existing reception points.

Our workforce

The Council is changing the way that it works to become more flexible in preparation for the move to Friargate. New telephony has been rolled out in parts of the Council so that it is easier for people work more flexibly and make most effective use of office accommodation. New document management systems and clear out campaigns are all helping to improve efficiency and reduce excessive paper in offices. A new behaviours framework launched in June 2015 sets out consistent standards for how the Council expects staff to act, ensuring that Council officers are delivering the best for local people.

Sub-region and shared services

The Council continues to share services with neighbouring authorities, for instance, a shared procurement service with Solihull Council. In public health, the Council has recently retendered its integrated sexual health services with Warwickshire and NHS England. It is one of few services nationally that is jointly commissioned with NHS England.

FLEXIBLE WORKING

60% reduction

on spending on external meeting rooms achieved by having fewer meetings and making better use of the Council's own meeting space.



The new behaviour framework and appraisal process applies to everyone working for the Council.

We will have new conversations with residents, communities and partners, enabling them to do more for themselves by: **Encouraging residents to become active citizens**

Maximising the use of new technology

The Council is beginning to introduce technology that enables customers to interact with the Council in different ways. This will improve the customer experience and reduce the amount of telephone and face-to-face contact in preparation for the opening of the new Customer Service Centre.

At the beginning of 2014/15, the baseline for on line services was less than 1%. While some progress has been made this year, the pace of change will be accelerated in 2015/16. Next year, customers should begin to see results from the work undertaken by the Council to redesign high-volume services, move more transactions online and develop assisted self-service to meet the needs of customers.

Indicator	Coventry	Progress	Target
Move to online transactions	16.16%	⊘	8
Reduction in face to face and telephone contact	12%	⊘	8

MY ACCOUNT

My Account is the new customer portal launched in May 2015. Initially, it allows residents to quickly and easily check and notify the Council about changes to their Council Tax and Housing Benefits online.



Individual electoral registration

Following the introduction of individual electoral registration in 2014, the Council saw 10,000 fewer electors registered to vote, a trend also seen in other cities with universities. To increase voter registration, the Council held a wide range of engagement activities in 2014/15 to encourage people to register, especially targeting students, young people and other under registered groups such as home movers. This included innovative social media campaigns on Facebook, Twitter and Spotify, alongside campaigns from the Electoral Commission, Bite the Ballot and Operation Black Vote.

Encouraging democratic engagement

The Cabinet Office recognised the Council for its Local Democracy Week activities, which included a youth quiz, school debate, question time, democracy workshop, Lord Mayor for the day and a virtual council experience.

Early intervention for families who need it

The Common Assessment Framework (CAF) is a way of working out what extra support a child may need and how best to provide it. It can help ensure that children get the early intervention and support they need, which may help reduce the need for social care interventions. Provisional figures suggest that in 2014/15, 1,964 CAFs were completed, of which 60% (1,181) were closed with all actions complete. Whilst this is still missing the operational target of 70% it is an improvement from 48.9% reported for the previous year.

Troubled Families: turning lives around

The Troubled Families programme has successfully worked with 634 families in Coventry. Positive outcomes include improvement to school attendance, fewer incidences of anti-social behaviour or youth offending, and more work opportunities identified. Coventry has been invited to be an early starter for the phase two expanded Troubled Families programme.

Enabling people to exercise choice and control

The Council's Commissioning and Personalisation Plan aims to enable people in most need to live independent and fulfilled lives with stronger networks and personalised support. The new Care Act came into operation in April 2015, giving local authorities a general responsibility to promote people's wellbeing, focusing on prevention and providing information and advice.

Local and UK Parliamentar 7 May 2015	y Elections
Number of people registered to vote 230,848 Postal votes 23,874 Proxy votes	Average turnout
367 Ballot papers issued 265,871	UK Parliamentary election 60.02% Local election 58.10%

Indicator	Coventry	Progress	Target
CAFs closed with all	60%		
actions complete provisional			
Adult Social Care service users who have control over their daily life	78.2%		

Common Assessment Framework

1,964 assessments in 2014/15

of which...

60% action plan completed with no further actions

27% referred to social care

13% action plans still being completed

Care Act

The new Care Act sets out...

- A general responsibility for Councils to promote people's well-being, focusing on prevention and providing information and advice
- A consistent, national eligibility criteria
- New rights to support for carers, so they have the same rights as the people for whom they care
- Legal right to a personal budget and direct payment
- New responsibilities around transition, provider failure, supporting people who move between local authority areas and safeguarding.

Council Plan 2014/15: **Delivering our priorities**

Engaging with communities to involve them

The Council and its partners are working alongside communities and residents to involve them in the design and delivery of future services.

Supporting volunteering in the city

Volunteers make an important contribution to improving the quality of life in the city and create a strong voluntary sector. Examples include: supporting vulnerable people; maintaining street cleanliness; and keeping parks clean and tidy.

The Council has provided grant funding to Voluntary Action Coventry to take a lead in promoting volunteering. In addition, Council employees are encouraged to get involved in volunteering and this is also being prioritised in workforce development plans.

VOLUNTEERING IN THE CITY



During Volunteer Week, Council employees shared their experiences of volunteering, which included...

school governors fundraising charity trustees

WEETC Positive Images Festival Coventry Winter Night Shelter Phoenix Swimming Club Mencap Wayfarers Coombe Abbey Country Park

leading voluntary organisations

Friends of Parks groups local church and temples

Coventry Ambassadors local history groups Electric Railway Museum

Working with partner agencies in the voluntary, public and private sectors

Ignite: early action bid

The Council supported partners from the Coventry Law Centre and Grapevine in the development of the successful Coventry early action bid. The programme, Ignite, focuses on two areas of the city: Willenhall and Bell Green / Longford. Ignite aims to develop new ways to work with residents, using community asset-based approaches to build personal resilience and reduce reliance on Council services.

Alternative models of service delivery including social enterprise and mutuals

The Council wants social enterprise to grow and flourish in Coventry. A sector led forum has been established to provide a voice for the sector and work toward the longerterm aim of Coventry becoming a social enterprise city. The Council has agreed a set of key principles that will be used to assess the desirability, viability and feasibility of alternative delivery models such as social enterprise and mutuals. These will be applied when considering alternatives models for the way services are delivered.

Coventry Partnership

In March 2015 the Coventry Partnership annual conference bought together 200 partners from the public, private and voluntary sector to examine what partners can do to ensure that all the people of Coventry are in a position to benefit from growth by creating the right conditions for them to flourish.

Five Money Mentor courses and a Teach Others course was held as part of the Money for Life programme which aims to improve the knowledge, confidence and skills of UK communities to help people to manage their money better. 100 people were trained and received an accredited qualification.

socialenterprise

The Council was awarded the SE ASPIRE award from Social Enterprise West Midlands for the Council's aspiration to see Coventry established as a social enterprise city. SEWM's nomination noted against a background of cuts, it was positive to see a genuine interest to look at doing business differently and to do this with rather than for the sector.



Young people shared their opinions about Coventry at the Coventry Partnership Annual Conference.



Community Cohesion Awards 2015 This year there were...

6 award categories

including a new award for peace & reconciliation

24 applications received #CovCohesionAwds

			Council Plan Headlin	ne Indicators					
Number	Title	Previous performance	End of year 2014/15 or latest data	Comparator	England	Progress	Target	Target status	More on page
∌ ∕∖			Globally con	nected					
5000	Supporting business growth								
CP1.01	Number of enterprises	7,405 (+1.0%) Mar 2013	7,940 (+7.2%) Mar 2014	WMM +5.0% Mar 2014	+4.7% Mar 2014	1	Û	1	6
$^{\uparrow}$	Creating the infrastructure								
CP1.02	Business rates base (total rateable value)	£299.6m 2013/14	£299.2m 2014/15	-	-	Х	£300.1m+ 2014/15	Х	6
\$	City centre for the 21st century								
P1.03	Gross Value Added (£ per head)	£19,826 2012 revised	£20,513 2013 provisional	Warks £23,604 2013 provisional	£24,091 2013 provisional	1	Û	1	7
CP1.04	City centre footfall (year-on-year % change)	0.0% FY2013/14	-3.6% 2014/15	UK Index -1.1% 2014/15	_	Х	Û	X	7
	Raising the profile of Coventry								
CP1.05	Visitor trips	7,867,000 2012	8,217,000 2013	_	-	1	Û	1	7
	Jobs for local people								
CP1.06a	Average employment rate	66.7% Jan-Dec 2013	64.3% Jan-Dec 2014	WMR 70.0 % Jan-Dec 2014	72.5% Jan-Dec 2014	Х	Û	X	8
CP1.06b	Unemployment rate (Model Based)	8.3% Jan-Dec 2013	7.5% Jan-Dec 2014	WMR 6.8% Jan-Dec 2014	GB 6.2% Jan-Dec 2014	√	Û	1	8
CP1.07a	(seasonally-adjusted)	3.4% April 2014	2.1% April 2015	WMR 2.3% AprlL 2015	UK 1.9% AprlL 2015	1	Û	1	8
P1.07b	employment or training (NEET)	7.4% Dec 2013	6.8% Dec 2014	WMR 5.4% Dec 2014	4.1% Dec 2014	✓	Û	1	8
CP1.07c	18-24 year olds claiming Jobseeker's Allowance (JSA)	3.8% May 2014	1.8% March 2015	WMR 3.8% March 2015	2.9% March 2015	1	Û	1	8
P1.08	Resident population aged 16-64 qualified to NVQ Level 4+	29.5% Jan-Dec 2013	32.1% Jan-Dec 2014	WMR 29.4 % Jan-Dec 2014	35.7% Jan-Dec 2014	1	Û	1	8
	Reducing the impact of poverty								
CP1.09	Gross disposable household income	£13,681 2012	£13,747 2013	WMR £15,551 2013	UK - £17,559 2013	1	Û	1	8
P1.10a	Median annual pay	£21,348 2013 revised	£20,849 2014 provisional	WMR £20,431 2014 provisional	£22,354 2014 provisional	Х	Û	Х	8
P1.10b (i)	Adult credit union members	2,526 Sep 2014	2,851 Apr 2015	_	_	1	Û	1	9
CP1.10b (ii)	Junior credit union members	1,113 Sep 2014	1,166 Apr 2015	_	_	✓	Û	1	9
	Supply, choice and quality of housing								
P1.11	Council Tax base	136,649 22/05/2014	138,416 31/03/2015	_	_	√	Û	1	9
CP1.12	Properties in higher Council Tax bands (C to H)	29.03% 22/05/2014	29.25% 31/03/2015	WMM 35.16% 31/03/2014	55.48% 31/03/2014	1	Û	1	9
L/A			Locally com	mitted					
\mathfrak{M}	Attractive, cleaner and greener city								
P2.01	Street scene measure quality indicator		New perf	ormance measure wi	Il be reported in 201	5/16			N/A
	Roads and footways which are in good or acc	ceptable condition							
CP2.02a	principal roads (Aroads)	95% 2013/14	98% 2014/15	_	-	1	95%+ 2014/15	1	12
CP2.02b	non-principal roads (B & C roads)	88% 2013/14	95% 2014/15	_	_	✓	88%+ 2014/15	1	12
CP2.02c	unclassified roads	86% 2013/14	80% 2014/15	_	-	Х	86%+ 2014/15	X	12
CP2.02d	footways	45% 2013/14	36% 2014/15	_	-	Х	45%+ 2014/15	Х	12

			Council Plan Headlin	e Indicators					
Number	Title	Previous performance	End of year 2014/15 or latest data	Comparator	England	Progress	Target	Target status	More on page
CP2.03	Number of fly tips reported in the city	2,508 2013/14	2,811 2014/15	All Mets 5,442 2013/14	-	Х	<2,383 2014/15	Х	12
CP2.04	Household waste recycled and composted	35.8% 2013/14	34.1% 2014/15 provisional	All Mets 40.2% 2013/14	42.0% 2013/14	Х	>40% 2014/15	Х	12
CP2.05	Completed management plans for parks in health deprived areas	— in progress	3 draft plans completed August	-	-	1	3 draft plans to be completed	1	12
\bigcirc	Safer communities								
CP2.06	Total number of crimes (and rate per 1,000 population)	21,568 (66.7) 2013/14	21,451 (65.0) 2014/15 (\$0.54%) provisional	B'ham (68.6) 2014/15 provisional	Wolves (67.3) 2014/15 provisional	√	Û	1	13
	Improving educational outcomes								
CP2.09	Level 4 or above in reading, writing and maths at Key Stage 2	71% 2013	76% 2014	S/N 77% 2014	79% 2014	1	79%+ 2014	Х	13
CP2.10	Five good GCSEs (A* to C) including English and Maths	Revised 2014: first entry only	52.3% 2014	S/N 52.5% 2014	53.4% 2014	N/A	53.4%+ 2014	Х	13
CP2.11a	Making expected progress from Key Stage 2 to Key Stage 4 in English	Revised 2014: first entry only	74.0% 2014	S/N 69.2% 2014	71.6% 2014	N/A	71.6%+	1	13
CP2.11b	Making expected progress from Key Stage 2 to Key Stage 4 in Maths	Revised 2014: first entry only	59.2% 2014	S/N 61.4% 2014	65.5% 2014	N/A	65.5%+ 2014	Х	13
CP2.12a	Pupils attending primary schools judged good / outstanding by Ofsted Pupils attending secondary schools judged	73.9% Aug 2014 63.4%	81.3% May 2015 52.5%	S/N 77.5% Apr 2015 S/N 68.7%	81.2% Dec 2014 75.2%	1	100% Sep 2015 100%	Х	13
CP2.12b	good/outstanding by Ofsted	Aug 2014	May 2015	Apr 2015	Dec 2014	X	Sep 2015	X	13
\odot	Improving health and wellbeing								
CP2.13a	Male life expectancy at birth	78.1 (77.1-78.5) 2010-12	78.2 (77.8-78.6) 2011-13	WMR 78.8 2011-13	79.4 2011-13	=	Û	=	14
CP2.13b	Female life expectancy at birth	82.1 (81.8-82.5) 2010-12	82.4 (82.1-82.8) 2011-13	WMR 82.8 2011-13	83.1 2011-13	=	Û	=	14
CP2.14	Smoking quitters from stop smoking services	53.4% 2013/14	49.0% Apr-Dec 2014	WMR 51.0% Apr-Dec 2014	50.0% Apr-Dec 2014	Х	Û	Х	14
CP2.15	Adult social care users with a personal budget (long term support only)	85% 2013/14	82% 2014/15	— OIDEA 47.00/	_	Х	90%+ 2014/15	Х	15
CP2.16	Adult social care users with a direct payment	16.3% 2013/14	20.4% 2014/15	CIPFA 17.6% 2013/14	19.1% 2013/14	√	17.0%+ 2014/15	✓	15
<u>\$\text{\hat{a}}\text{\hat{c}}\tag{2}</u>	Protecting the most vulnerable								
CP2.17	Looked after children rate per 10,000 population under 18	87.0 March 2014	86.3 March 2015 provisional	WMR 73 March 2014	60 March 2014	1	Û	1	15
CP2.18	Adult safeguarding alerts	1,003 2013/14	1,027 2014/15	_	_	1	800-1100 2014/15	1	15
CP2.19	Completed safeguarding referrals where the adult at risk feels safer	90.4%	95.8% 2014/15	_	_	1	90%+	1	15
CP2.20	Conceptions to girls aged under 18 (rate per 1,000 15-17 year olds)	38.6 2012	39.5 2013	WMM 30.3 2013	24.3 2013	Х	Û	Х	15
CP2.21	Domestic violence/abuse victims known to the police (crime and non crime)	5359 2013/14	5,849 2014/15	_	_	N/A	No target set	N/A	15
CP2.22	Repeat victims of domestic violence reported	8.5% 2013/14 revised	10.5% 2014/15	-	-	Х	Û	Х	15
CP2.23	Households accepted as statutory homeless	551 2013/14	635 2014/15	_	-	X	Û	X	16

	Council Plan Headline Indicators									
Number	Title	Previous performance	End of year 2014/15 or latest data	Comparator	England	Progress	Target	Target status	More on page	
	Reducing health inequalities									
CP2.24	Achieving a good level of development in the early years by age five	55.0% 2013	60.0% 2014	S/N 57.8% 2014	60.0% 2014	1	60.0%+ 2014	1	16	
CP2.25	Gap between the lowest achieving 20% in the early years and the rest	36.4% 2013	36.8% 2014	S/N 37.6% 2014	33.9% 2014	Х	<33.9% 2014	Х	16	
CP2.26	Breastfeeding rates at 6-8 weeks (Coventry and Rugby CCG)	42.8% 2013/14 revised	43.6% Apr-Dec 2014	Arden 44.9% Apr-Dec 2014	43.7% Apr-Dec 2014	=	ी 2% per year	Х	16	
<u> </u>			Delivering our	oriorities						
	Maximising the use of our assets reducin	g operating costs								
CP3.01	Rationalising property portfolio - revenue savings	£964,000 2013/14	£1,600,000 2014/15	-	-	1	£1,500,000+	1	18	
CP3.02	Carbon dioxide emissions from local authority operations	18,953 tonnes #19% 2013/14 actual	18,504 tonnes \$2% 2014/15 estimate	_	_	1	Û	1	18	
CP3.03	Total energy use in Council buildings and schools	124,753,362 kWh ⊕12% 2013/14 actual	118,550,104 kWh ⊕5% 2014/15 estimate	_	-	✓	Û	1	18	
CP3.04	Transformation programme savings	£12.632m 2013/14	£15.778m 2014/15	_	-	✓	£16.778m+ 2014/15	Х	18	
CP3.05	Core employee headcount (fte)	4,798.61 April 2014	4515.03 March 2015	_	-	√	Û	1	19	
CP3.06	Working days lost due to sickness absence per fte	9.14 days 2013/14	9.40 days 2014/15	_	-	Х	<8.5 days per fte 2014/15	Х	19	
CP3.07	Council Tax collection rate	95.6% 2013/14	95.4% 2014/15	_	-	Х	96%+ 2014/15	Х	19	
CP3.08	National non-domestic rates (NNDR/business rates) collection rate	97.8% 2013/14	96.9% 2014/15	_	-	X	98.5%+ 2014/15	X	19	
88	Active citizens; strong and involved com	munities								
CP4.01a	Move to online transactions	New indicator for 2014/15	16.16% 2014/15	_	-	1	20%+ 2014/15	X	20	
CP4.01b	Reduction in face to face contact and telephone contact	New indicator for 2014/15	12% 2014/15	_	_	✓	20%+ 2014/15	Х	20	
CP4.02	Common Assessment Framework (CAFs) closed with all actions complete	48.9% 2013/14	60% 2014/15 provisional	_	-	✓	70%+ 2014/15	Х	21	
CP4.03	Adult Social Care service users who have control over their daily life sused: Arden = NHS Arden Cluster, Herefordshire And W.	78.5% 2013/14	78.2% 2014/15	CIPFA 77.4% 2013/14	76.8% 2013/14	X	79%+ 2014/15	X	21	

Abbreviations used: Arden = NHS Arden Cluster, Herefordshire And Worcestershire Area Team; CIPFA = Chartered Institute of Public Finance and Accountancy (similar authorities); GB = Great Britain; S/N = Statistical Neighbours (similar authorities); UK= United Kingdom; WMM = West Midlands Metropolitan Area; WMR = West Midlands Region.



www.coventry.gov.uk/performance/



Coventry City Council

Coventry A Top Ten City

Our vision and priorities for the next ten years



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Council Plan approved by Council on 14 January 2014 Revised for approval by Council on 7 July 2015

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Foreword

I am so proud of the city I was born and brought up in, and over the past couple of years it has been really exciting to see Coventry begin to reclaim its place as one of the country's great cities; now we have our sights firmly set on being one of the country's top ten cities.

The Council is at the heart of driving transformation across the city. With a budget of £238m and almost 6,000 employees – as well as thousands more in schools across the city – we're dedicated to making Coventry a city open for business and growth, providing jobs and prosperity for local people.

Recent successes have seen internationally renowned firms Jaguar Land Rover and London Taxi Company sign up to develop major new sites in the city. And a new restaurant quarter is being created in the recently redeveloped Broadgate, attracting famous names such as Wagamama and Las Iguanas – just one of many improvements around the city centre.

We're achieving a lot for Coventry and its people – despite the unprecedented cuts to our budget. By 2017 our funding from government will have halved. Next year's government grant will be £135million, compared to £214million in 2010. That means we are faced with delivering our services with at least £200 per head less to spend on every man, woman and child in Coventry than we had in 2010.

Despite that we remain locally committed to improving the quality of life for all our residents, putting money into people's pockets which they can spend in local shops, restaurants and businesses while we make sure we focus services on the people who need our help the most. As spending cuts bite this will, of course, become more difficult.

With fewer resources, we will need to make the most of what we have and how we work with people, businesses and partners – that's a big challenge but no greater than many we've faced before in our long and proud history.

So despite the challenges ahead, we're looking forward to the next ten years with confidence and the knowledge that there are some tremendous opportunities for us all ahead.

As a city we have had to reinvent ourselves over the centuries, in times of peace, war and massive industrial and technological change. Once again, we are transforming our city, so we can tell the world that Coventry is a Top Ten City again.

Councillor Ann Lucas OBE

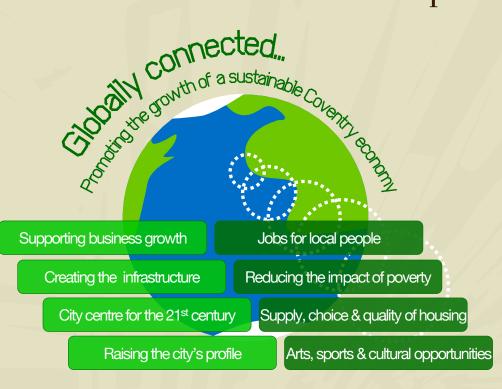


Councillor Ann Lucas OBE Leader Coventry City Council

Coventry A Top Ten City

Revised July 2015

Our vision and priorities for the next ten years







Making the most of our assets

Active citizens; strong, involved communities



Globally connected

Promoting the growth of a sustainable Coventry economy

We will promote the growth of a sustainable Coventry economy that benefits the city by...

Supporting businesses to grow through:

- ★ attracting inward investment;
- ⋆ helping businesses expand;
- ★ encouraging them to create jobs;
- ★ improving access to skilled workers; and
- ★ retaining skilled graduates in the area.

Creating the infrastructure for the city to grow and thrive by:

- ★ providing leadership to stimulate the Friargate business district near the railway station; and
- making the city more accessible for businesses, visitors and local people through better road, rail and digital connections.

Developing the city centre for the 21st century by:

- * enhancing the quality of public spaces; and
- ★ bringing the city centre to life with a range of employment, leisure, education and retail opportunities.

Raising the profile of Coventry through:

- ★ encouraging businesses to relocate to the city;
- ★ developing economic, business and trade links with other cities; and
- * promoting Coventry as a visitor destination and centre for arts & culture; sports & leisure; music & events.

...and make sure that residents share in the benefits by...

Helping local people into jobs through:

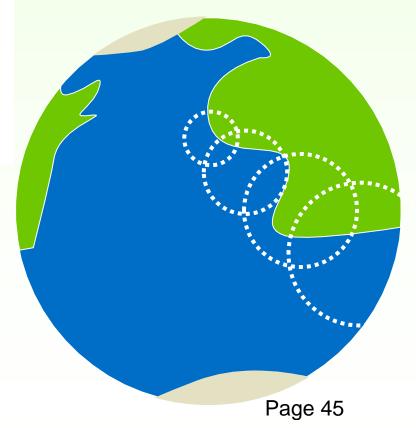
- ★ improving employability through access to skills and qualifications;
- ★ creating routes into work, including apprenticeship opportunities.

Reducing the impact of poverty through:

- ★ supporting those experiencing fuel poverty;
- ⋆ promoting a living wage;
- ★ supporting families experiencing debt to take greater control of their finances; and
- ★ availability of appropriate and relevant advice and information.

Increasing the supply, choice and quality of housing.

Increasing the range of opportunities for people to access arts & culture; sports & leisure; music & events; and other activities.



Locally committed

Improving the quality of life for Coventry people

We are committed to improving the quality of life for Coventry people by working with local communities to...

Create an attractive, cleaner and greener city through:

- ★ maintaining the street scene (roads/pavements/cleanliness);
- ★ encouraging people to reduce, reuse and recycle their waste; and
- ★ the upkeep of parks and open spaces.

Make communities safer together with the police, to reduce crime and anti-social behaviour:

* working with victims, offenders and neighbourhoods.

Improving educational outcomes by working with schools to continue to improve standards.

Improve the health and wellbeing of local residents by:

- ★ helping them lead healthier lifestyles; and
- * helping people to maintain their independence and supporting them when they need help.

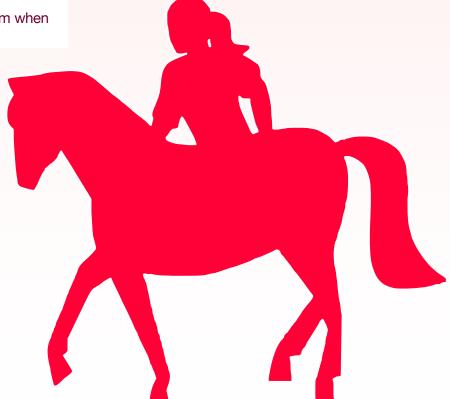
...especially for our most vulnerable residents by:

Protecting and supporting our most vulnerable people through:

- ★ keeping children and adults safe from harm;
- ★ improving services for people experiencing domestic violence; and
- ★ preventing homelessness and helping people who do become homeless.

Reducing health inequalities:

- ★ giving our children the best start in life; and
- ★ working towards becoming an age friendly city.



Delivering our priorities with fewer resources

Making the most of our assets

We will use our increasingly limited resources effectively to...

Make savings so that we can continue to support front-line services by:

- ★ rationalising our property portfolio;
- ★ reducing operating costs and reducing carbon emissions;
- maximising our income through collecting business rates, council tax and reviewing fees and charges;
- ★ levering additional funding through grants and bids:
- ★ using income generated through our commercial property portfolio; and
- ★ reducing staffing costs.

Support the regeneration of Coventry's economy by:

- ★ utilising the Coventry Investment Fund;
- ★ adding social value; and
- ★ encouraging local contracts.

Change how we work to become more flexible and adaptable, by:

- ★ putting local people and their needs at the heart of the customer journey;
- ★ developing our workforce and new ways of working through culture change;
- ★ sharing services; and
- ★ working with our neighbours and the subregion.

Active citizens; strong, involved communities

We will have new conversations with residents, communities and partners, enabling them to do more for themselves by...

encouraging residents to become active citizens by:

- ★ enabling them to self-serve by maximising the use of new technology;
- ★ early intervention for families who need it; and
- ★ enabling people to exercise choice and control in their daily lives.

engaging with communities to involve them in:

- ★ uncovering and using their own assets to achieve their ambitions;
- * shaping and improving local services; and
- ★ designing and implementing solutions that meet local need.

working with neighbours and partners across the voluntary, public and private sectors by:

- ★ pooling and sharing resources:
- working together to solve local problems;
 and
- encouraging the development of social enterprises, mutuals, and other operating models.



Delivering our priorities and measuring progress

The city's direction of travel will be indicated by the Coventry Composite Liveability Measure.

Globally connected

The strategies that will help us to deliver these priorities include: CWLEP Skills Strategy, CWLEP Strategic Economic Plan, Housing and Homelessness Strategy, Local Plan, Jobs and Growth Strategy, Sports Strategy, Tourism Strategy.

Progress will be measured by short and longer-term measures:

- ★ number of enterprises, business rates base and gross value added;
- ★ city centre footfall and visitor trips;
- ★ employment rate, JSA claimants, NEETs, skills and qualifications;
- ★ disposable income and average pay; and
- ★ Council Tax base and properties in higher Council Tax bands.

Locally committed

The strategies that will help us to deliver these priorities include: Children's Services Improvement Plan; Education Improvement Strategy; Equality Strategy; Greenspace Strategy; Joint Health and Wellbeing Strategy; Municipal Waste Strategy; Adult Social Care Commissioning and Personalisation Plan; Street Scene Strategy.

Progress will be measured by short and longer-term measures:

- ★ condition of street scene, roads and pavements;
- ★ recycling rates, fly-tipping and park management;
- ★ crime rate, nuisance behaviour and perceptions of safety;
- ★ educational attainment, progress and inspection results;
- ★ life expectancy, smoking quitters, conceptions to under 18s;
- ★ adult social care users with personal budgets and direct payments;
- ★ looked after children rates, adult safeguarding alerts and referrals;
- * domestic violence and abuse and statutory homelessness; and
- ★ early years development, breastfeeding rates.

Delivering our priorities with fewer resources

The strategies that will help us to deliver these priorities include: Budget (including Investment Strategy); Climate Change Strategy; Kickstart Programme; Medium Term Financial Strategy; Active Citizens; Strong, Involved Communities Strategy.

Progress will be measured by short and longer-term measures:

- ★ savings from property rationalisation and transformation programme;
- ★ carbon dioxide emissions and energy use;
- ★ core employee headcount, sickness absence;
- ★ Council Tax and NNDR collection rates;
- ★ move to online transactions;
- ★ reduction in face-to-face and telephone contact;
- ★ Common Assessment Framework assessments closed with all actions complete; and
- ★ Adult Social Care service users with control over their daily lives.

An up-to-date list of our key strategies is available at www.coventry.gov.uk/councilplan/.

Scrutiny Co-ordination Committee

Scrutiny Work Programme 2015/16

8th	Ju	ly	20	15
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Teenage pregnancy

Child Sexual Exploitation Team including taxi licensing policy

Combined Authority Progress – standing item

29th July 2015

Council Plan - Performance Report

9th September 2015

Cultural Trusts Review

Female Genital Mutilation

Combined Authority Progress – standing item

14th October 2015

Domestic Violence and Abuse

Community Engagement and Individual Voter Registration

Combined Authority Progress – standing item

4th November 2015

Air Quality Action Plan

Combined Authority Progress – standing item

9th December 2015

Welfare Reform

Combined Authority Progress – standing item

13th January 2016

Marmot

Council Plan Half Year Performance

Equalities

Combined Authority Progress – standing item

10th February 2016

Coventry Strategic Objectives Plan for Children and Young People who are missing, at risk of or experiencing sexual exploitation

Combined Authority Progress – standing item

9th March 2016

Coventry Drugs Strategy (2015-2017) – Review of Implementation Plan and update on the Family Drug and Alcohol Court

Alcohol strategy

Combined Authority Progress – standing item

20th April 2016

Crime and Community Safety performance

Combined Authority Progress – standing item

Date to be decided

Regulatory Services

City Centre Leisure Centre Development

*SB1 and SB3

Asset Strategy

*SB1, SB2 & SB4

Impact of the restructure of People Directorate

*Scruco and SB3

Tourism and Events

Also if required dates: 29^{th} July 2015, 12^{th} August 2015, 23^{rd} September 2015, 21^{st} October 2015, 18^{th} November 2015, 20^{th} January 2016, 24^{th} February 2016, 23^{rd} March 2016

Date	Title	Detail	Cabinet Member/ Lead Officer	Source	Outcomes
8th July 2015	Teenage pregnancy	Following an increase in conceptions in Coventry and a reduction in other areas of the country, the Board would like to look at progress and action in this area of work.	Nadia Inglis, Jane Moore Cllr Ruane		
	Child Sexual Exploitation Team including taxi licensing policy	To look in more detail at the new Child Sexual Exploitation team and the work to address child sexual exploitation, including taxi licensing following the Rotherham report.	Yolanda Corden Andrew Walster Clir Ruane Clir Townshend	Informal meeting 10/6/15	
	Combined Authority Progress – standing item	Progress report on Combined Authority, including the communications aspect	Jenni Venn Adrian West Fran Collingham Cllr Lucas	Informal meeting 10/6/15	
29 th July 2015	Council Plan – Performance Report	This performance report summarises progress in 2013/14 in relation to the plans priorities and a set of key headline indicators. The Council's equality objectives have also been revised in light of the new Council Plan; the headline equality indicators have been included in this report. Reviewing the plan provides an opportunity to identify any issues of concern for inclusion in the Scrutiny work programme for the coming year.	Cllr Gannon Jenni Venn / Si Chun Lam	Annual report	
9th September 2015	Cultural Trusts Review	Outside bodies and Annual Report – look to hold meeting at one of the Trust venues	Cllr Maton David Nuttall		
	Female Genital Mutilation	To monitor action plan and bring to Board if issues			
	Combined Authority	Progress report on Combined	Jenni Venn	Informal	

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Date	Title	Detail	Cabinet Member/ Lead Officer	Source	Outcomes
	Progress – standing item	Authority, including the communications aspect	Adrian West Fran Collingham	meeting 10/6/15	
14th October 2015	Domestic Violence and Abuse	To include support to children who witness domestic abuse and also the rise in abuse from older children to their parents and grandparents.	Cllr Dr R Auluck		
	Community Engagement and Individual Voter Registration	To look at how members of the community can be involved and engaged in the work of the Council, including individual voter registration		Informal meeting 10/6/15	
	Combined Authority Progress – standing item	Progress report on Combined Authority, including the communications aspect	Jenni Venn Adrian West Fran Collingham	Informal meeting 10/6/15	
4th November 2015	Air Quality Action Plan	An update on progress on the development of an Air Action Plan, following s briefing note to SCRUCO on 5/11/14, also to cover action identified at the meeting on 5/11/14	Hamish Simmonds	Scruco 5/11/14	
	Combined Authority Progress – standing item	Progress report on Combined Authority, including the communications aspect	Jenni Venn Adrian West Fran Collingham	Informal meeting 10/6/15	
9th December 2015	Welfare Reform	Further review of impacts of changes to welfare provision and the services provided by partners in the city.			
	Combined Authority Progress – standing item	Progress report on Combined Authority, including the communications aspect	Jenni Venn Adrian West Fran Collingham	Informal meeting 10/6/15	
13th					

Date	Title	Detail	Cabinet Member/ Lead Officer	Source	Outcomes
January 2016					
	Marmot				
	Council Plan Half Year Performance				
	Equalities	To review the Council's annual equalities report and identify any priorities or concerns for future action or review.	Cllr Townshend Jenni Venn/ Surindar Nagra	Annual review	
	Combined Authority Progress – standing item	Progress report on Combined Authority, including the communications aspect	Jenni Venn Adrian West Fran Collingham	Informal meeting 10/6/15	
10th February 2016					
	Coventry Strategic Objectives Plan for Children and Young People who are missing, at risk of or experiencing sexual exploitation	An update from July to include an update and comparison of timescales and RAG ratings	Yolanda Corden Cllr Ruane	Meeting 08/07/15	
	Combined Authority Progress – standing item	Progress report on Combined Authority, including the communications aspect	Jenni Venn Adrian West Fran Collingham	Informal meeting 10/6/15	
9th March 2016	Coventry Drugs Strategy (2015-2017) – Review of Implementation Plan and update on the	Coventry Drugs Strategy was considered at the meeting on 4/3/15. The Board has requested that an update on the Implementation Plan be submitted to a future meeting of the Committee to include:			

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age (Date	Title	Detail	Cabinet Member/ Lead Officer	Source	Outcomes
54		Family Drug and Alcohol Court	 Additional performance indicators on other projected benefits such as the links with domestic violence and abuse and how referrals have reduced the prevalence of illegal drugs Information on the use and effects of legal highs which are not covered by current misuse of drug laws but can have serious health risks, with legal highs being included in the strategy Details of the sharing of information between the partner organisations. SB2 also requested that progress on the Family Drug and Alcohol Court be reviewed at this point. 			
		Alcohol strategy				
-		Combined Authority Progress – standing item	Progress report on Combined Authority, including the communications aspect	Jenni Venn Adrian West Fran Collingham	Informal meeting 10/6/15	
	20th April 2016	Crime and Community Safety performance	 To review: Work of the Police and Crime Board/ Community Safety Partnership; performance for 15/16 and the emerging priorities from the strategic assessment; and 	Cllr Townshend Isabel Merrifield	Annual review	NB Need to check timing for this meeting

Date	Title	Detail	Cabinet Member/ Lead Officer	Source	Outcomes
		 proposed Police and Crime Plan priorities, delivery plan and spending plan. 			
	Combined Authority Progress – standing item	Progress report on Combined Authority, including the communications aspect	Jenni Venn Adrian West Fran Collingham	Informal meeting 10/6/15	
Date to be decided	Regulatory Services	At its January meeting, Scruco considered a pilot approach to reviewing risk levels and thresholds for intervention and how this could affect the way the service operates and engages with local people. It was agreed that the outcomes of the pilot and proposals for rolling this approach out be considered at a future meeting early in the 2014/15 municipal year.	Simon Brake/ Hamish Simmonds	Informal Scruco meeting 10/06/13 and Scruco 22/01/14	
	City Centre Leisure Centre Development	To look at the proposals for the new leisure centre and seek reassurances about the finances.			
*SB1 and SB3	Asset Strategy				
*SB1, SB2 & SB4	Impact of the restructure of People Directorate	To review whether the changes to the structure of the People Directorate have supported service improvement and savings targets.	Executive Director - People	SB2 Meeting 23 April 15	
*Scruco and SB3	Tourism and Events	Following on from the consideration by Scruco of the Tourism Strategy	David Nuttall Cllr Maton		

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